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Welcome

Purpose of this manual

The operations manual provides you with all the important information needed to plan and deliver your event. It contains key details about MCEC and our facilities and services, including operating procedures as well as technical details.

Please ensure that the requirements set out in the manual are observed and performed by themselves, all exhibitors, contractors, sub-contractors and event staff.

Updates to information contained in this manual

The information contained in this manual is current however it may be necessary to issue updates and/or changes to information from time to time. Please ensure you refer to the documents provided to you by your Account Manager or Event Planner for the most up to date information for your event.

For more detailed information about any area of the venue or our operations, please contact your Event Planner.
Location of MCEC

MCEC is located on the banks of the iconic Yarra River in South Wharf. Only 20 minutes from Melbourne Airport, and close to trains, trams and buses.

Street address

Convention Centre
1 Convention Centre Place, South Wharf Victoria

Exhibition Centre
2 Clarendon Street, South Wharf Victoria

Postal address

Melbourne Convention and Exhibition Centre
GPO Box 777
Melbourne VIC 3001
General enquiries

Telephone: +61 3 9235 8000
Facsimile: +61 3 9235 8001
Email: enquiries@mcec.com.au

Travelling by public transport

Tram

Tram routes 96, 109 and 12 (Stop 124A Casino/MCEC) will all take you to our Clarendon Street entrance. Otherwise, tram routes 48 and 70 (Stop D5) take you to Flinders Street. From there, it’s just a short walk up Clarendon Street until you reach us.

Train

Our closest station is Southern Cross. Once you exit the station, you can catch the 96, 109 or 12 tram routes and arrive at MCEC in just a few stops.

Bus

From Monday to Friday, bus route 237 goes via Southern Cross Station to Lorimer Street, which is roughly a five-minute walk to MCEC.

Taxi or UBER

If you’re heading to the Exhibition Centre, ask your taxi or Uber driver to drop you off at MCEC’s Clarendon Street entrance. If you’re going to the Convention Centre, ask your driver to drop you off at Convention Centre Place, next to Pan Pacific Melbourne and DFO South Warf. We have two nearby taxi ranks – Crown, Clarendon Street and DFO, Convention Centre Place.

Airport transfers

When you arrive from Melbourne Airport (also known as Tullamarine Airport), you have three options. You can catch a taxi from outside your terminal or request an Uber by following the signs outside your terminal to the pick-up zones.

You can also get the Skybus, which has a service called the Southbank Docklands Express that stops at the Clarendon Street entrance of MCEC. Receive 5% discount on purchasing tickets online by entering the promotional code ‘MCEC’.

Coach bays

Coach pick-up and drop-off bays are located at the front entrance of each building. These bays are for drop off and pick-up only, coach parking is not permitted.
The Exhibition Centre slipway can accommodate a maximum of three coaches at one time. The Convention Centre Place Entrance can accommodate a maximum of two coaches at one time.

As coach arrivals and departures can impact the wider South Wharf precinct, it is important that we have as much information as possible to ensure the smooth facilitation of the coaches.

Schedules involving ten or more coaches within a 30 minute period will require traffic management by an event security guard from our venue service partner Business Risks International (BRI) and charges will apply.

Please discuss your requirements with your Event Planner and ensure you provide the following information:

- Arrival and departure dates
- Arrival and departure times
- Number of coaches
- Contact name and telephone number of the coach company

Dedicated coach parking is located on Normanby Road.
There are multiple car parks within the immediate vicinity of MCEC. Please be advised that the car parks are not managed by MCEC and for any queries, please contact the car park management directly. Click [here](#) for current pricing and information.

**Discounted parking tickets**

**Exhibition Centre car park**

One complimentary multiple use car park ticket for the Exhibition Centre car park is provided to the organiser for every four Exhibition Bays contracted.

Although we do not own or manage the Exhibition Centre car park, we are able to offer discounted parking tickets at the same rate as the early bird rate. There is no limit on the number of tickets that can be ordered, however any tickets over 50 which are not used on the day will incur a $0.11 per ticket printing fee. There are two discount parking ticket options:

**Charged to master account**

You may choose to pay for the parking charges for some of your guests and the cost will be added to your final event invoice. The procedure is as follows:

- Enter the Melbourne Exhibition Centre car park (via Normanby Road)
- Take ticket from boom gate on entrance
- Proceed to event
- Collect discounted “follow on” ticket from event organiser
- At the conclusion of the event, proceed to boom gate
- Insert ticket received on entrance to the car park
- Insert the “follow on” ticket
- Boom gate will open
- Exit as normal

**User pays**

Guests pay for their own parking at the discounted rate. The procedure is as follows:

- Enter the Melbourne Exhibition Centre car park (via Normanby Road)
- Take ticket from boom gate on entrance
- Proceed to event
- Collect discounted “follow on” ticket from event organiser
- At the conclusion of the event, proceed to pay station, located at doors 1, 4, 6, 8 & 10
- Insert ticket received on entrance to the car park
- Insert the “follow on” ticket and payment due will reduce to the discounted parking rate
- Press receipt button should a receipt be required
- Make payment by coins, notes or credit card (follow the on-screen instructions)
- Remove ticket
- Take change and receipt if required
- At exit boom gate, enter ticket, boom gate will open
- Exit as normal
Please speak to your Event Planner for more information and to order your discounted tickets.

**Siddeley Street carpark**

Discounted tickets are available for the Siddeley Street Car Park upon request.

Guests pay for their own parking at the discounted rate. The procedure is as follows:

- Enter the Siddeley street car park.
- Take ticket from boom gate on entrance
- Proceed to event
- Collect discounted “follow on” ticket from event organiser
- At the conclusion of the event, proceed to pay station, located on the ground floor
- Insert ticket received on entrance to the car park
- Insert the “follow on” ticket and payment due will reduce to the discounted parking rate
- Press receipt button should a receipt be required
- Make payment by coins, notes or credit card (follow the on-screen instructions)
- Remove ticket
- Take change and receipt if required
- At exit boom gate, enter ticket, boom gate will open
- Exit as normal

**Valet parking**

Valet parking is available at the Pan Pacific Melbourne hotel and is not limited to hotel guests. Speak to your Event Planner for more information.
Facilities and services

Customer Service desks

Customer service desks are located at MCEC’s two main entrances, operating during event hours to provide a central point for information and assistance.

Convention Centre: +61 3 9235 8310
Exhibition Centre: +61 3 9235 8302

Parents’ rooms

Parents’ rooms are located adjacent to the customer service desks in both the Convention and Exhibition Centres. These rooms include a microwave, baby change tables, and breastfeeding and toilet facilities.
Prayer room
Separate male and female prayer rooms including washing facilities are located in the Convention Centre, close to the customer service desk.

Cloak room
Complimentary cloak room facilities are located adjacent to the customer service desks at both the Convention and Exhibition Centre.

For large dinners of more than 500 delegates, dedicated cloak room facilities may be set up closer to your event space. This is subject to availability and charges may apply. Please speak to your Event Planner for more information.

Building security
Security control rooms are located at both the Convention and Exhibition Centres.

Convention Centre: +61 3 9235 8333
Exhibition Centre: +61 3 9235 8332

In an emergency, dial extension 6666 from any house phone or +61 3 9235 6666.

First aid
MCEC’s main first aid room is located off the Convention Centre foyer, adjacent to the security control room. A smaller first aid room is located off the Exhibition Centre foyer. Please contact security for first aid assistance on +61 3 9235 8333.

ATMs
ATMs are located adjacent to the Convention Centre customer service desk and on the Exhibition Centre concourse between Doors 3 and 4.

Vending machines
Vending machines are located throughout the Convention Centre and Exhibition Centre including TechBox consumables which stocks tapes and exhibitor focused supplies, Powerpod with battery recharge options for mobile devices, snack and beverage vending machines and mobile phone charging stations.
Bike racks

Exhibition Centre bike racks are located at the Clarendon Street end of the building and at Door 6. Convention Centre bike racks are located adjacent to the South Wharf car park.

Photocopy services

Photocopy and printing services are available from the Customer Service desks. Click here for current prices and services available.

Public telephones

Public telephones are located on all levels of the Convention Centre and in the Exhibition Centre foyer and concourse.

Cafes

Shed Café (Located in the Exhibition Centre, next to Door 1)

Open for breakfast and lunch, this contemporary café provides the perfect backdrop for a light and breezy bite. Choose from a selection of fresh, seasonal salads and sandwiches made using Victoria’s finest produce, or treat yourself to delicious house-made cakes and pastries while overlooking the Yarra River and South Wharf boardwalk.

Plenary Café (Located inside the Convention Centre, near Stair 3)

If you’re waiting for an event or simply a bit peckish between meetings, stop by Plenary Café. With a wide selection of chef-prepared sweet and savoury snacks and seriously great coffee, Plenary Café has all your cravings covered.

Goldfields Café and Bar (Located inside the Exhibition Centre, near Door 14)

Feast on Italian share plates while you watch the rotisserie turn at our newest bar on the block, Goldfields Café and Bar. With its vibrant dining atmosphere and impressive list of beverages, Goldfield’s Café and Bar is the ideal place to relax and unwind before or after your event.

In-venue purchases

Your Event Planner can set up an account card which will enable you to charge any purchase made onsite (via cafes, retail outlets and business services) back to the master account. These charges will appear on your final invoice.

MCEC wireless

Your Technology Planner will be able to provide a range of cabled and wireless options suited to your
event specific requirements. MCEC has made a significant investment in upgrading and maintaining the wireless infrastructure to insure you have a successful event. We have redundancy built in end to end on our network. We have simplified packages and have removed internet data limits. We also have skilled technical event planners who will assist you in designing the environment to meet the needs of your event.

**MCEC Free WiFi**

MCEC Free Wi-Fi is shared by all conference delegates, event attendees and general public in the building during your event. It’s not just for event delegates and is not designed to provide a guaranteed number of concurrent users for a particular event in a particular location.

It is suitable for basic internet browsing, web-based email, Facebook, Twitter, MSN Messenger, Yahoo Messenger, Skype, Google Talk and IMAP/POP3/SMTP email.

However it is not suitable for streaming video, VPN connections, peer-to-peer file sharing, running internet-based workshops or presentations.

Speak to your Technology Planner for further information.

**Accessibility**

MCEC is an accessible venue. We work hard to provide an inclusive environment and to address the needs of all visitors, contractors and employees.

Click [here](#) for more information or to download our Accessibility Action Plan.

**Assisted hearing devices**

Most meeting rooms within MCEC are equipped with a hearing assistance system. Visitors can loan a lanyard style infrared receiver. This will work directly with hearing aids fitted with a T switch or can be fitted with standard headphones.

Contact your Technology Planner prior to your event, to discuss your attendee requirements. This will enable the units to be pre-programmed prior to your guests arriving on-site.

Visitors can pre-book a receiver by contacting customer service on +61 3 9235 8310 or emailing customerservice@mcec.com.au. The following information is required:

- Date and time the receiver is required.
- Which rooms you plan to use the receiver (this service is not available in some rooms).
- Name of the borrower and contact telephone number.

Units can be collected from the Convention Centre customer service desk. Upon collection we will require some form of identification.
Wheelchairs

A complimentary wheelchair service is available. A limited number of wheelchairs are available on a daily, first come first served basis.

Visitors can pre-book a wheelchair by contacting Customer Service on +61 3 9235 8310 or by emailing customerservice@mcec.com.au. Your Event Planner can also arrange this for you.

The following information is required:

- Date and time the wheelchair is required.
- Name of the borrower and contact telephone number.
- Preferred collection location (Convention Centre or Exhibition Centre)

Collection is from the designated customer service desk. Upon collection we will require some form of identification. Wheelchairs can only be used within the venue.

All stages in Plenary are wheelchair accessible, however please advise your Event Planner should you have a speaker requiring this access or if a ramp is required as the centre will provide assistance with access.

Session bells

For events taking place in the Convention Centre, your Event Planner can arrange for session bells to be rung in both the foyers and inside the meeting rooms. This is carried out by our customer service team at times designated by you to your Event Planner.

For events in the Exhibition Bays, session bells can be played via a CD through the PA system. Speak to your Technology Planner to arrange this.

We also have portable session bell units available, free of charge and are recommended for use on levels one and two of the Convention Centre. The portable units are subject to availability and can be reserved via your Event Planner and collected from the customer service desk.

Electrical test and tag

All electrical leads intended for use within the venue need to be tagged and tested in accordance with Australian Standards prior to use on site. This includes any brand new leads.

Onsite accommodation

We are the only centre in Australia to offer onsite accommodation, with the five-star Pan Pacific Melbourne and Novotel Melbourne South Wharf directly connected via private internal walkways. Pan Pacific Melbourne can be accessed via Level 1 of the Convention Centre. Novotel Melbourne South Wharf can be accessed via the ground floor of the Exhibition Centre.
Safety

Introduction to safety at MCEC

MCEC has a legal obligation to ensure the venue is a safe environment for all staff and visitors to the venue. In accordance with relevant Australian standards and legal requirements, MCEC has developed stringent safety procedures and policies and is responsible for ensuring these are followed.

As the event organiser, you share this responsibility, as do your event participants, exhibitors and contractors. You must ensure that all the requirements specified in your occupancy permit are met. In particular in the key areas of:

- Occupancy numbers;
- Exit signs/egress provisions;
- Fire protection;
- Structural integrity of stands and displays; and
- Contractor compliance.

We ask that you ensure that everyone working at your event including staff, contractors and exhibitors maintain the highest standards of safety at all times.

Work health and safety

Familiarisation with the contents of the Work Health and Safety (WHS) Manual is a precondition for permission to work within MCEC. After reading the manual and completing the site induction, all persons working within MCEC buildings should understand the work environment of MCEC and surrounds, including pertinent work health and safety issues such as:

- Emergency procedures at MCEC
- Emergency contacts (identification and sequence)
- Where and when to report incidents and near misses
- Where to park and general housekeeping issues
- Personal safety around an event site

Online site induction and contractor management

The following people are required to complete the online site induction module prior to commencing work at MCEC:

- Event organisers directly managing event contractors
- Event contractors prior to commencing works at MCEC
- Exhibitors building or constructing their stand during the exhibition build

Prior to completing the site induction, you and your contractors will need to be registered with MCEC’s Contractor Management System (CMS). To register your company, please email cms@mcec.com.au with the following details:

- Company name
• ABN (Australian Business Number)
• Company representative (person who will be responsible for the documentation)
• Representative email address
• Representative contact number

If you have any queries about the induction, or experiencing any issues, please contact +61 3 9235 8062 or email cms@mcec.com.au.

Emergency evacuation

In any emergency notify your event security provider immediately, or dial 6666 internally from the nearest house phone. The MCEC Security Control Centre will dial 000 to co-ordinate emergency service response as required.

Your event security provider has been briefed by MCEC building security on evacuation procedures, as part of their requirements to work at MCEC. Please follow all directions and do not hinder or obstruct any member of an emergency service, medical profession or security officer in the exercise of his or her duties.

For non-emergency security enquiries dial ext. 8333 (or 9235 8333 from any phone).

In the event of an emergency one of two alarms may sound.

Alert alarm: “Beep! Beep! Beep!”
The alert alarm is operated from the building’s emergency warning intercommunication system (EWIS). It is designed to alert everyone in the vicinity of a possible emergency. This is only a warning alarm – if it sounds please standby for further instructions.

Evacuation alarm: “Whoop! Whoop!”
The evacuation alarm is designed to notify all occupants that an evacuation is necessary. When the evacuation alarm sounds, all occupants will be directed by wardens to leave via the emergency exits. Everyone must follow directions issued by the wardens and meet at the nearest evacuation assembly area.

For full details download the emergency evacuation procedure and assembly locations here.

Volunteer briefings on emergency evacuation can be arranged via your Event Planner.

Exhibition stands

As a general rule the MCEC Operations or Logistics Manager will endeavour to inspect all stands to ensure that they are safe and do not pose a hazard to any user at MCEC. MCEC reserves the right to request modification or close any stand which is deemed to be a safety hazard.
Usually simple or 'shell scheme' type stands are safe and do not pose any such hazards, however even the simplest of stands may be a safety hazard by virtue of:

**Its contents e.g.**
- dangerous goods,
- electrical equipment,
- fire load or hazard,

**Its design e.g.**
- sharp protrusions,
- public able to come into contact with moving equipment,
- naked flame which might catch onto clothing,
- structural integrity.

It is the organiser/exhibitor’s responsibility to ensure each stand is presented to the public in a safe manner and maintained as such.

**Stand materials**

Materials used in stand construction must be in accordance with the Building Code of Australia and must not cause dampness or stain. Materials must not be readily ignitable or be capable of emitting toxic fumes should ignition occur.

The use of crepe paper, corrugated cardboard, straw, hay bales, untreated hessian or PVS sheet (except on floors as a protective membrane) will require approval by MCEC, therefore please notify your Event Planner should you wish to use these materials.

Sawdust, tan bark or wood chips of a reasonable size may be used to decorate floors provided a protective membrane is laid first and chips are kept slightly moist at all times.

Display equipment likely to injure a member of the public or a swimming pool containing water must be separated from the public by a physical barrier and attended at all times.

Provided that suitable and adequate provision is made to prevent water leaking onto the floor and the floor is otherwise protected, you may permit an exhibitor to display fountains, aquariums, spas, rock pools and swimming pools in the licensed area.

A suitable safety plan to prevent stand materials igniting should be developed. This may include non-flammable surface sprays to remove risk and fire protection devices.

**Dangerous goods**
If you or your exhibitors wish to use dangerous goods whilst within the venue, please seek approval via your Event Planner. Information about the type, size, volume, location and purpose of the dangerous goods will be required and Material Safety Data Sheets (MSDS) supplied.

No more than one day's supply of any dangerous goods shall be stored on a display stand or at any one time. Dangerous goods are to be stored in the appropriate containers and have the appropriate markings. Storage is to comply with the Dangerous Goods Act and Regulations.

**Discharge of noxious waste**

No paint, oil, spirit, chemicals or other noxious substance shall be discharged into the sewage system. All such substances shall be collected and disposed of in a lawful manner.

**LP gas cylinders**

All LP gas cylinders are to be removed from the exhibition area overnight to be stored in the locked compound situated on the Exhibition Centre loading dock. Please notify your Event Planner as to any gas cylinders located within an event or exhibition.


The installation and use of gas appliances and gas cylinders shall be undertaken in accordance with relevant acts, regulations and Australian Standards as amended from time to time.

**Storage of cylinders containing gas other than LPG**

The storage of gas cylinders is regulated by the Dangerous Goods (Storage and Handling) Regulations. These regulations state that gas cylinders must not be left in a freely standing position. These rules are to be complied with on venue premises.

**Risk assessments**

For events involving high risk activities, please provide a risk assessment schedule that covers:

- The concept of the event;
- The contents of the event;
- Profile and details when appropriate of participants in the event;
- Possible controversial aspects of the event, e.g. political, environmental or social impact; and
- Risk analysis should be based on the WorkCover version available from [www.workcover.vic.gov.au](http://www.workcover.vic.gov.au)
You will also need to source an activity specific risk assessment from your contractors for the following types of activities:

- Pyrotechnics
- Aerial artists
- Hazardous materials
- Fire twirling
- Rigging
- Amusement rides

**Hot works**

A Permit to Work must be obtained before any hot works can be conducted onsite. All permits are issued under the approval of MCEC’s Operations or Safety Manager. No hot works will be conducted onsite without a SWMS and express approval. All questions should be directed to permittowork@mcec.com.au.

**Incidents**

A copy of all incidents including medical and security incidents shall be provided by the event security contractor to the MCEC Security Control Room at the earliest time and no later than 24 hours after the incident.

**Occupancy**

MCEC is bound by the conditions of the building’s occupancy permit which limits the total number of people allowed in the Exhibition Bays, concourse and kiosks (this includes all occupants including staff and exhibitors).

It is the responsibility of the organiser to ensure that the maximum number of occupants allowed in the licensed area does not exceed the requirements outlined in the space hire charge plan.

If MCEC believes on reasonable grounds that the occupancy numbers are being exceeded, MCEC reserves the right to stop admittance into the licensed area until excess numbers are cleared and/or request the excess number of people to be removed.

**Fire safety**

Fire safety controls are determined based on review of a risk assessment. Please ensure that any potential risks are brought to MCEC’s attention and all fire equipment is visible and accessible to the public. MCEC requires the following stands to implement extra fire safety measures:

- Fitting the requirements for certification by an engineer a roof area greater than 18sqm or wider than 3m in any direction;
- Raised floors of any height made of or containing combustible material; and
- Where pyrotechnics, smoke machines or flutter-fetti cannons are to be used.
Stands in these categories will also be required to install smoke detectors and fire extinguishers. Fire extinguishers must be a minimum 2.3kg A:B(E) dry powder type and meet AS/NZS 1841: 2007 Portable Fire Extinguishers. Smoke detectors must comply with AS 3786: 1993.

MCEC may also require extra fire safety measures be implemented on any other stands deemed to pose a fire risk and will advise you and the exhibitor in these cases. These requirements will generally be identified during the event sign off inspection, prior to the show opening.

**Naked flames**

Naked flames include the use of cooking equipment, barbecues, heaters, candles, oil burners, etc. Please advise your Event Planner if you wish to use any of these elements within your event and note the following:

- A fire extinguisher and/or a fire blanket shall be kept on the stand in an area accessible to the general public. This fire extinguisher shall be properly signed
- Under no circumstances will the stand be left unattended when the flame is alight
- No flammable material shall be within 1m of the flame
- Flames shall be extinguished 15 minutes prior to the stand being vacated at the end of the day
- Flames will be situated so that members of the public cannot come into contact with the flame or any surface likely to burn the person or ignite their clothing. Suitable guarding must be in place and approved the MCEC
- Facilities used for cooking must have an automatic emergency cut off switch
- Appropriate first aid equipment/items must be in place

**Exit signs**

Exit signs are to comply with Australian Standards. Exit signs to be mounted between 2m and 2.7m above the ground and the viewing distance of standard signs are not to exceed 24m.

MCEC is equipped with oversized exit signs on the entrances and when these are obstructed by stands, members of the public must be able to follow signs to an exit from any location within the Exhibition Bays. The organiser will be responsible for the installation of temporary exit signs.

Before installation, MCEC will approve the positioning and number of signs shown on plans. In some circumstances additional signage may be required; additional signage must be provided by the organiser.

**Electrical installation**

Temporary electrical installations must be carried out by a registered electrical contractor. All electrical installations must be in accordance with Victorian OH&S legislation and relevant standards. Only unmodified appliances may be plugged in to general-purpose electrical outlets.

All electrical leads need to be tagged and tested in accordance with Australian Standards prior to use on-site. An MCEC Electrical Safety Certificate must be completed by contractors after any electrical
installation works. The electrical safety certificate must be provided to the MCEC Logistics department prior to the exhibition opening.

**Working from heights**

It is important that all tasks contractors undertake from heights are identified. It is also important to evaluate the likelihood that someone may run the risk of a fall. Organisers are urged to assess all factors that could contribute to a fall, including the type of job to be done, physical surroundings, conditions and the time needed for completion of the task.

It is the responsibility of the organiser to ensure compliance with the current OH&S legislation. All hazard identification, risk assessments along with appropriate solutions to the issues are to be provided during planning stages.

Working from heights procedures and approaches:

- Risk control measures should be put in place to first eliminate and minimise any risk of a fall.
- Ladders should only be used where other methods of working from height are not practicable; the fall height is the distance the person’s feet are supported on the ladder to the level below.
- Organisers are advised to ensure that procedures are in place for any incidents and all employees gain all information, instructions and training about risks of working from heights.
Exhibition Bays: General information

Bays 1-20

![Diagram of Bays 1-20]

Bays 21-26

![Diagram of Bays 21-26]

Dimensions

<table>
<thead>
<tr>
<th>Description</th>
<th>Area</th>
<th>Length</th>
<th>Width</th>
<th>Maximum roof height</th>
<th>Clear hanging height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total space (Bays 1-20)</td>
<td>30,000sqm</td>
<td>84m</td>
<td>358m</td>
<td>18m</td>
<td>11.5m</td>
</tr>
<tr>
<td>Total space (Bays 21-26)</td>
<td>9000sqm</td>
<td>84m</td>
<td>108m</td>
<td>18m</td>
<td>11.5m</td>
</tr>
<tr>
<td>Per bay</td>
<td>1,500sqm</td>
<td>84m</td>
<td>18m</td>
<td>18m</td>
<td>11.5m</td>
</tr>
<tr>
<td>2 bays</td>
<td>3,000sqm</td>
<td>84m</td>
<td>36m</td>
<td>18m</td>
<td>11.5m</td>
</tr>
</tbody>
</table>
Note: Height varies due to building architecture. Clear hanging height is 11.5m (floor to bottom of wall tracks).

# Loading dock doors

There are 13 loading dock doors which provide access from the loading dock to the Exhibition Bays.

### Loading dock door sizes

<table>
<thead>
<tr>
<th>Loading dock doors</th>
<th>Clear width</th>
<th>Clear height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bi-fold door (Door 1-2)</td>
<td>8m</td>
<td>7m</td>
</tr>
<tr>
<td>Roller doors (Doors 3-10)</td>
<td>7.4m</td>
<td>6.8m</td>
</tr>
<tr>
<td>Bi-fold door (Doors 11-13)</td>
<td>7m</td>
<td>6.5m</td>
</tr>
</tbody>
</table>

*Note: Door 11 is equipped with dual doors for increased acoustic performance.*

# Concourse entry doors

There are 10 sets of entry doors that provide access to Exhibition Bays 1-20. Height clearance through the doors is 2.1m, the total width of the entrance doors is 1.5m.

# Northern Concourse entry doors

There are nine sets of entry doors that provide access to Exhibition Bays 21-26. Doors 15-19 are considered the main entry points for exhibitions in Bays 21-26. Space is allowed at the front of each of these doors for entrance features to be built as required. Height clearance through the doors is 2.7m and width is 1.6m.
**Concourse loading doors**

Loading doors are located adjacent to Concourse Doors 3, 8 and 18. These are used to move large display items (e.g. cars) and/or build materials onto the concourse.

**Doors adjacent to concourse Doors 3 and 8:**
- Width 5.4m
- Height 3m (maximum height clearance under bulk head is 2.8m)

**Door adjacent to concourse Door 18:**
- Width 2.8m
- Height 3m

Building permit conditions restrict the use of these doors to loading only. They must not be used for patron access/egress during an event under any circumstances. Please speak to your Event Planner if you require the use of these doors.

**Dividing operable walls**

Five operable walls can be placed in 14 different positions, allowing Bays 1-20 to be divided into five entirely separate exhibition spaces.

Two operable walls can be placed within Bays 21-26 in multiple different positions, allowing Bays 21-26 to be divided into three entirely separate exhibition spaces.

- Each wall is made up of 55 panels - each are 1500mm wide plus one end panel at 2200mm wide.
- There is no door access through the bay walls.
- The Bay 1-20 walls have an acoustic rating of 55dB when all panels are in place and locked to the floor.
- The Bay 21-26 walls have an acoustic rating of 45dB when locked to the floor
- The walls are stored in stack bays located at the concourse end inside of the exhibition bays when not in use.
- The walls will be in position for the commencement of your tenancy unless otherwise stated in your space hire charge plan.
- The walls are to be kept clear of equipment and nothing is to be leant against them.
- All stand/display construction is to be built so as not to contact the operable wall.
- Any gaps in the walls must be clearly marked on your exhibition floor plan including measurements.

The Goldfields Theatre and Goldfields Event Space have additional operable walls and tracks for increased flexibility.

The Goldfields Theatre has a double operable wall for increased acoustic separation and performance. When double operable walls are in place, an acoustic rating of 60dB is achieved.

There are two sets of double doors that pass through from the Goldfields Theatre to the Goldfields Events Space.
Utility services

Service pits

Services to support event-related requirements are supplied to the Exhibition Bays through the system of in-floor service pits:

Bays 1-20

- 30 primary in-floor service pits are provided in each bay to supply services to exhibitors’ stands.
- 54 secondary pits per bay allow cabling to be brought up to other locations on the Exhibition Bay floor in a north-south direction only.

Bays 21-26

- 30 primary in-floor service pits are provided in each bay to supply services to exhibitors’ stands.
- 48 secondary pits per bay allow cabling to be brought up to other locations on the Exhibition Bay floor in a north-south direction only.

The network of primary and secondary pits maintain a 6 x 9m grid. Each primary service pit has the following services available:

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Note</th>
</tr>
</thead>
</table>
| Power Bays 1-20 | 1 x 50A three phase outlet per service pit  
1 x 15A single phase (general purpose) outlet per service pit | Additional power can be run to primary or secondary service pits as required, including additional three phase power. The three phase power can remotely be switched on/off per bay. |
| Power Bays 21-26 | 1 x 50A three phase outlet per service pit  
1 x 32A three phase outlet per service pit  
2 x 15A single phase (general purpose) outlet per service pit | Additional power can be run to primary or secondary service pits as required, including additional three phase power. The three phase power can remotely be switched on/off per bay. |
| Communications: telephone, internet, data Bays 1-20 | 6 x RJ45 category 5 data ports | High speed broadband, digital telephone, fax, EFTPOS and ISDN connections. Digital TV signal. |
| Communications: telephone, internet, data Bays 21-26 | 6 x RJ45 category 6 data ports  
1 x 6 Core single mode Fibre per service pit | High speed broadband, digital telephone, fax, EFTPOS and ISDN connections. Digital TV signal. |
<p>| Drainage Bays 1-20 | 1 x 100mm drainage grate, discharge rate 6l/s | Connection also possible via 40mm VSP male nipple over grate. |</p>
<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drainage Bays 21-26</td>
<td>1 x 50mm drainage outlet, discharge rate 6l/s Connection also possible via 40mm fitting.</td>
<td></td>
</tr>
<tr>
<td>Compressed air</td>
<td>1 x 690kPa industrial quality air, 15mm ball valve (half inch BSP female) on 15mm galvanised steel piper risers, delivers 25l/s, 2-3 degrees, maximum pressure 700 kPa (7bar)</td>
<td>Air lines connected to this service must take pressure up to 700 kPa.</td>
</tr>
<tr>
<td>Natural gas</td>
<td>Bays 1-20 natural gas connections are located in the carpark beneath. Connection points for 21-26 are located at the north and south of bays.</td>
<td>Brought to service pits by arrangement with MCEC.</td>
</tr>
</tbody>
</table>

Additional services are available through arrangement with your Event Planner. Charges apply for the provision and use of most services and these are detailed in the [MCEC Exhibitor Services Kit](#). Only licensed contractors approved by MCEC may access power, water or other services provided on the exhibition floor.

**Water**

Water is available to stands by arrangement with your Event Planner through the in-floor service pits. Water cannot be taken from fire hydrants or hose reels without written approval from MCEC.

**Lower Service Tunnel (LST) and Upper Service Tunnel (UST): Bays 1-20**

These areas contain high-level services including high amp three phase power. They can only be accessed by qualified electricians by prior arrangement with MCEC and with a suitable safety plan in place. Contractors must obtain a Permit to Work (PTW). You should discuss any requirements to access these services with your Event Planner.

**Cable Reticulation: Bays 21-26**

Due to building structure, temporary cable reticulation differs to that of Bays 1-20. This section of the Exhibition Centre is situated above a car park. This allows for cable reticulation via cable trays run through (and accessed by) the car park.

Due to Bays 21-26 being located above a retail shopping centre (DFO) there is no access underneath to reticulate cables. A series of trenches and pits provide access to a ‘sub-floor’ and network of trenches that allow cables and hydraulic services to be reticulated to the required location from ‘primary pits’ to ‘secondary pits’.

**Ceiling pits**

Bays 21-26 have 28 pits within each bay in the ceiling. These pits are located at each end of the rigging beams. The pits alternate with the following services:

- 1 x 50A 3-phase/1 x 32A 3-phase
- 6 x Cat6 Data
- 1 x 6 Core Fibre
**Outside broadcast / generator connections**

The loading dock adjacent to Bays 21 and 22 has services required to run an outside broadcast. This includes:

- 1 x 200A Power lock
- 1 x 6 core fibre
- 1 x connection point providing the ability to connect a temporary generator to the building supply.

**Load limits**

The Exhibition Bays have been designed to tolerate loads of up to 20 kPa or two tonne per sqm. If you anticipate your event will have heavy loads, you need to discuss this with your Event Planner.

Written approval from MCEC is required to bring in any heavy or vibrating equipment which might cause damage to the floor or any part of the Centre.

**Lighting**

The bay lights are programmed from the Central Control Room and are turned on and off automatically. Your Event Planner will advise you of the final lighting costs post event. Bays 21-26 use fully dimmable LED luminaires and are divided into sections for additional control.

Additional temporary lighting may be installed provided it is supplied and fitted by an authorised electrical contractor or stand builder.

**Rigging**

Rigging is a high risk activity and must be carried out by an accredited rigging company. Your Event Planner will be able to provide you with a [list of accredited companies](#) who are permitted to work at MCEC.

All rigging plans and associated safety documents must be submitted to MCEC for review 10 days prior to your event start date.

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**Exhibition Centre**

Points to note:
- There are 22 eye bolt rigging points provided in the ceiling of each Exhibition Bay. Each point can bear a direct weight of up to 25kg.
- There are 13 rigging truss I beams in each bay of bays 1-20 which can bear up to 500kg per point with a maximum of two tonnes on any one beam.
- There are 14 Rigging beams in each of bays 21-26 which can bear up to 2000kg point loads on a 6 x 6mt grid. The Goldfields Theatre has pre-installed rigging on some of these beams however the system has been designed to not restrict access for exhibition rigging.
- Banner hanging points are located on the roof of the concourse opposite each set of entry doors leading from the concourse to the Exhibition Bays (10 sets of entry doors).
- There are a total of 19 banner hanging points being two for each set of doors 1-9, door 10 only has one. The points have a limited load of between one and five kilograms. Only banners made from silk or similar lightweight materials can be used. Please refer to the MCEC Branding Opportunities and sponsorship document.
- It is important that only the existing supports are utilised when installing exhibition displays and that the facility is not damaged.
- The organiser will be responsible for costs associated with any damage caused.
- Temporary exit signs must be installed if draping of the space or stand construction covers the permanent illuminated signage.

**Concourse**

Hospitality Suites cantilever above the Exhibition Centre concourse. These areas present rigging opportunities for signage and branding.

Hospitality Suites 6-8 are equipped with 2 x 100kg chain motors each (eight in total) and can be lowered remotely without needing to access via elevated work platforms.

Additional eyelets (100kg) capacity is available throughout the concourse area adjacent to Bays 21-26.

**Hub**

Integrated rigging points are available throughout the Hub space. There are a total of 10 x chain motors with cable reticulation available for signage or theatrical use. Point loads of 500kg apply. Speak to your Event Planner for further details on rigging in this space.

**Public address system**

The Exhibition Bays have a public address system for announcements and music which can be operated from the organiser office via the bays PA system. This system is for use inside your contracted bays only. Music and announcements cannot be made on the concourse or within public areas. Please speak to your Technology Planner for more information.
Organiser offices, VIP rooms and hospitality suites

Five 120sqm organiser offices are accessible from Exhibition Bays 1-20, providing access to power, telephone and data connections, a sink, boiling water unit and bar fridge.

Three 30sqm organiser offices are located on the northern concourse located opposite Doors 15, 16 and 17 to service bays 21-26.

Each office has operable panels at the front which can be opened to act as a service counter which can be used as a ticket/registration window.
Hospitality suites

Five 100sqm hospitality suites for bays 1-20 are located on level one, above organiser offices 1-5. The hospitality suites overlook the Exhibition Bays and concourse. Suites 1, 2, 4 and 5 can be divided into three separate spaces with operable walls. Suite 3 can be divided into two separate spaces.

The rooms feature blackout blinds for presentations, lift access from the concourse (next to organiser offices 1, 3 and 5), toilets, telephone and data points. Note there is no direct access to the Exhibition Bays from these rooms.

Three 130sqm hospitality suites are located on level 1, above organiser offices 6-8. Suites 6 and 7 can be combined into one large space with an operable wall.

Access doors to both spaces can be secured and accessed via swipe cards which can be organised by your Event Planner.
VIP suites

Two VIP suites act as support rooms for the Sovereign Room. These rooms are equipped with ensuites and lounge furniture. VIP Suite 1 can be accessed via a discreet entry for ease of guests to the Sovereign Room without going front of house. The suites have an operable wall dividing the two rooms which can be opened into one single room.

Concourse foyer

The concourse foyer is located at the Clarendon Street end of the Exhibition Centre. It provides 676sqm of floor space which is ideal for registration, promotional events and other pre function uses. Refer to your space hire charge plan for allocation of this space.

The ceiling height of the concourse foyer is 2.78m. Limited 10 amp and 3 phase power is available in this space, and locations should be taken into consideration when assigning exhibitors. There are no floor pits, however some power points are available on the pillars and 3 phase power is also available in the ceiling.

Venue condition report

At the commencement of the licensed period an inspection of the licensed area is conducted by a member of the MCEC logistics team and a condition report is completed. This report must be signed by the organiser and MCEC.

All parties are responsible for reporting damage during the licence period and you as the organiser will be responsible for any damage to the venue within your licensed area.
At the conclusion of the licensed period, an inspection of the licensed area will be conducted by the organiser and MCEC.

**Swipe cards**

Customers with events in the Exhibition Centre can be provided with swipe cards to access their licensed areas. The doors can remain online (locked) with access via swipe card only, enabling you to manage who has access to your space.

**Pin code pads**

Pin code pads are available for concourse door access to the Organiser Offices along Bays 1-20. If you have an event in these Exhibition Bays you may wish to use the pin code pad instead of a swipe card. This is particularly useful if you have multiple team members who need access to the Organiser Office or if you are using the Hospitality Suite for sponsors or exhibitors.

**Public spaces**

The concourse of the Exhibition Centre is a public space and provides access to the South Wharf Precinct. Entry doors may be secured on request however will require operational approval and is considered on a case by case basis.

The concourse provides access to the public underground car park which is open 24 hrs a day and managed by Wilsons. Access to the car park out of hours is via Door 1. Times are dependent on event activity.

**Storage**

It is recommended that exhibitor and production storage be factored into your floor plan or allowances be made in the auxiliary rooms.

Limited open air storage is available at the Exhibition Centre loading dock, however charges will apply. Contact the Exhibition Centre logistics team on mecdockenquiries@mcec.com.au for more information.

**Power**

You will need to arrange power for exhibition stands, concourse features and registration desks to be supplied by your appointed stand builder or production company.

**Security**
For events being held solely in the Exhibition Bays, it is the responsibility of the event organiser to contract a security supplier within the licensed area.

Security must be engaged for event security and/or patron control in addition to RSA requirements. MCEC requires licensed security contractors be employed during your event’s licensed period, including overnight and during move in and move out periods and when the concourse or loading dock roller doors are open.

Refer to the Event Services Information Kit for more information about security at the Exhibition Centre and for a list of accredited security providers. The final security schedule will need to be forwarded to your Event Planner for approval and confirmation.

**Fire wardens**

A fire warden is required when operating the below activities as they involve the isolation of the smoke detectors:

- Cooking demonstrations
- Pyrotechnics
- Smoke/fog machines/haze
- Flutter-fetti cannons (please note the use of confetti is not permitted within the MCEC).
- Any other activity that may affect the smoke or heat detectors

The fire warden must be provided by Business Risks International (BRI), MCEC’s venue service partner and a minimum charge of four hours will apply.

**Cleaning**

For exhibitions, a cleaning supplier must be engaged for the duration of your tenancy, within your licensed area, including move-in, event days and move-out. Refer to the Event Services Information Kit for more information about cleaning at the Exhibition Centre and a list of accredited cleaning providers.

The final cleaning schedule will need to be forwarded to your Event Planner for approval and confirmation.

For dinners and special events, cleaning will be arranged by your Event Planner with our venue service partner IKON Cleaning Services.

**Mandatory Cleaning Charges**

For all public and trade events the public toilets, clearway areas and kiosks must be cleaned and maintained, whether in use or not. IKON Cleaning Services will be engaged by your Event Planner to provide this service. This will be charged to your master account.
Post Show Bay Scrubs

Once your event has concluded and all equipment has been removed, your Event Planner will engage IKON Cleaning Services to undertake a bay scrub. A bay scrub is a deep clean with specialist equipment to bring the area back to the same condition as when the tenancy commenced. This will be charged to your master account.

Exhibition Bays: Exhibitions

Floor plans

Exhibition floor plans are required to be submitted to MCEC for approval before an event goes on sale. Floor plans should be submitted to your Event Planner no later than 30 days prior to the event move-in or set-up date.

Floor plans should be drawn at a scale of 1:200 and be submitted in both PDF and DWG format.

The following information must be included on all floor plans submitted for approval:

- Event name (as shown on the MCEC license agreement)
- Event open dates
- Details of the organisation who has drawn the plan (i.e. title block of production company or exhibition builder)
- Event space (e.g. bay number – include concourse and roller door numbers also)
- Maximum capacity or occupancy
- The location of temporary exit signs
- Version number/date drawn

The following specific conditions apply to exhibitions in the Exhibition Centre:

- Aisle widths of at least 3m must be maintained for all aisles.
- Main aisles must be provided in both directions (north-south and east-west) to provide alternate directions of egress. These include the existing fire access paths on the north and south side.
- Exhibitions of four or more bays (6000sqm) must provide at least 3 main aisles in each direction.

The following general design requirements apply to all floor plans:

- Stand numbers and dimensions.
- Location of storage areas and access (note – storage areas must be enclosed)
- Items such as audiovisual and electrical cupboards, air returns and fire hydrants need a minimum of 1m clearance on either side.
- Clear access to emergency exits, toilets, public and house telephones and lifts must be maintained.
- Location of feature areas including entrance features, registration desks, ticket booths, theming and draping, signage etc.
- Layout and configuration of seminar areas including seating arrangements, aisles, and entry/exit points and total number of pax.
- Details of baffles, nibs and block-off walling.
- The location of service pits.
- Any gaps in the walls must be clearly marked including measurements.
Exit signs

Exit signs are to comply with Australian Standards. Exit signs are to be mounted between 2m and 2.7m above the ground and the viewing distance of standard signs are not to exceed 24m.

MCEC is equipped with oversized exit signs on the entrances and when these are obstructed by stands, members of the public must be able to follow signs to an exit from any location within the Exhibition Bays. The organiser will be responsible for the installation of the signs and ensuring the cooperation of stand holders to see that the signs can be placed on or near their stands.

Before installation, MCEC will approve the positioning and number of signs shown on plans. In some circumstances additional signage may be required; additional signage must be provided by the organiser.

Concourse build considerations

Drawings and plans of static concourse displays including all signage displays must be submitted to your Event Planner for review.

Please consider the following when planning the position of your concourse features:

- All structures are to be built within a maximum of four metres from the glass side of the concourse along bays 1-20.
- Display builds on the bays side of the concourse cannot impede past the wall line of the organiser offices along bays 1-20.
- Display structures cannot be placed directly opposite doors 6, 7 or 9 due to the internal links connecting the Exhibition Centre to the Convention Centre.
- The Northern Concourse along bays 21-26 has limited build areas available please discuss options with your event planner.

Construction on the concourse can only take place between 1900 and 0700 and may be restricted to allow for other events taking place during that time. Your Event Planner will confirm times with you.

All display features, registration booths, entrance features and other temporary structures built in public areas are the sole responsibility of the organiser. MCEC does not take responsibility for any theft or damage caused to any temporary structure built in public areas. The security of these structures is the responsibility of the exhibitor/organiser and your contracted security provider.

Custom stands and upgrades

Custom stand plans and upgrades will need to be approved by the organiser and forwarded to your Event Planner for review.

Stand height

Any stand with a height greater than 2.4m must be approved by the organiser and discussed with your Event Planner.
Raised flooring

Flooring that is between 0mm to 32mm requires edging with a grading of 1:1.3, and flooring above 33mm to 115mm high requires a beveled edge, which does not exceed an angle of 30 degrees or a grading of 1:1.8. The beveled edge is to be incorporated into the stand space and not encroach into the aisle.

All flooring that exceeds 115mm in height is deemed to be a step. If the stand is to be occupied by the general public or exhibition attendees, a ramp must be provided within the allocated stand space.

Theatre / seminar room builds

All theatre-style grouped seating must be assembled in a manner that ensures a safe egress in the event of an emergency. This can be achieved with the use of cable ties or seating that connects to each other. Seats must be in groups of not less than 4 and no more than 16. Any enclosed seminar areas on the show floor will require adequate emergency exits and temporary exit signs installed.

The following egress requirements must be observed for theatre/seminar room builds within the Exhibition Bays:

<table>
<thead>
<tr>
<th>Seminar capacities and exits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of persons</td>
</tr>
<tr>
<td>---------------------</td>
</tr>
<tr>
<td>1-25</td>
</tr>
<tr>
<td>26-50</td>
</tr>
<tr>
<td>51-75</td>
</tr>
<tr>
<td>76-100</td>
</tr>
<tr>
<td>101-200</td>
</tr>
<tr>
<td>201-400</td>
</tr>
<tr>
<td>401-600</td>
</tr>
<tr>
<td>601-800</td>
</tr>
<tr>
<td>801-1000</td>
</tr>
<tr>
<td>Over 1000</td>
</tr>
</tbody>
</table>
Stand certification

Certification by an engineer is required for:

- Stands of two storeys or more, where the second or subsequent storey will be occupied (note: if the floor of any occupied area is more than 1.5m above the ground level, it will be deemed to be a two-storey structure whether the bottom area is occupied or not)
- Any structures within stands that are constructed with steel.

Certification is required to confirm the structural integrity of the stand. The exhibitor, or the builder of the stand, is responsible for proving that the stand is structurally sound and safe for occupancy.

The engineer must certify that the design of the stand complies with Australian Standards and the structural parts of the Building Code of Australia 2006 regulation 1507. Before the stand is occupied, the exhibitor must engage an engineer to inspect the stand after it has been constructed to complete the certification process and confirm that additional fire safety measures have been carried out.

All costs for the certification process are the responsibility of the exhibitor or stand builder.

It is the responsibility of the organiser to ensure that all information, plans and evidence of certification are collated and provided to MCEC prior to the opening of the exhibition.

Poster boards

Poster board displays are required to be included on a floorplan for approval with occupancy. All types of poster boards are permitted to be displayed.

They are to be of a high standard of presentation (not tattered).

Emergency egress and fire safety

No stand, vehicle or display is to block an aisle, emergency exit or fire cupboard. Aisles and crossover aisles are to be no less than three metres in width and should be designed to ensure clear vehicular access to all areas from the loading dock doors. Each aisle system must allow for at least two means of exit.

Temporary exit signage must be provided and installed by the organiser when display material obscures existing signage and access to exits. Additional signage may also be required should existing exit signs be obstructed by banners or custom stands.

Access to fire emergency exits, hydrants, electrical cupboards, air returns and sensors must be kept clear at all times.

Some stands will be required to implement extra fire safety measures. This applies to stands with any of the following features:

- a roof area greater than 18sqm or wider than 3m in any direction;
- where pyrotechnics, smoke machines or flutter-fetti cannons are to be used
Stands in these categories must install smoke detectors and fire extinguishers.

MCEC may also identify other stands deemed to pose a fire risk and will advise you and the exhibitor in these cases.

**Exhibitor manual**

In order to ensure exhibitors have all the information they need about exhibiting at your event, it is recommended that you compile and distribute an Exhibitor Manual. MCEC has a range of information for your use in the MCEC Exhibitor Services Kit. Click [here](mailto:exservices@mcec.com.au) for more information or contact the Exhibitor Services team at exservices@mcec.com.au.

You as the organiser are responsible for ensuring that all pertinent information is provided to your exhibitors and a copy of your exhibitor manual is required to be forwarded to MCEC for review prior to distribution.

Any unusual or additional requirements for exhibition stands or exhibition layout should be discussed with your Event Planner.

**Move in and move out**

All move in and move out activity should take place via the loading dock roller doors unless exhibitors have hand held items or small collapsible trolleys. Click [here](#) for examples of approved trolleys for use in front of house areas.

A move in/move out schedule will need to be supplied by your stand builder detailing the following information:
- Build Location (building & room/level) – e.g. Melbourne Exhibition Centre – Bays 1-2
- Shell scheme build times
- Custom stand build times
- Exhibitor move in/out
- Show open/close
- Distribution and collection of furniture and signage
- Build times for entry features, registration desks etc.
- Contact on site (name and number)

A freight forwarding contractor must be appointed to manage the move in and move out freight process for your event, including the receipt of all materials and transfer of loads into the bays. The freight forwarder will liaise with your exhibitors regarding a move in and move out schedule.

All contractors, tradespeople, exhibitors and event staff are to wear high visibility safety vests at all times whilst in the Exhibition Bays and loading dock area during move in and move out of all exhibitions.

Closed toe shoes are also required and children under 15 are not permitted.

Any cutting or sawing that is required must be completed in the wash bay located on the loading dock.
This removes the risk of interfering with other contractors onsite and reduces the level of cleaning required prior to the event opening.

**Move out meeting**

In order to confirm the logistics of the move out of your exhibition and any special considerations, a move out meeting will be scheduled by a member of the MCEC Logistics team. The following parties should attend when possible:

- Organiser
- Principal stand builder
- Security contractor
- Freight forwarder
- Principal rigging contractor
- Principal custom stand builder
- MCEC logistics representative
- MCEC Operations Manager
- Other relevant contractors

Typically this meeting takes place on the final move in day or first show day, one hour after the show opens. Please advise your Event Planner if you have a preferred time for this meeting to take place. A member of the MCEC Logistics or Operations team will reconfirm the meeting time with you on site.

**Move out letters**

The MCEC Logistics team can provide a move out letter for you to distribute to your exhibitors during the show, detailing the logistics of your exhibition move out. Speak to the team on site during your move in.

**Toolbox meeting**

It is highly recommended that a toolbox meeting is scheduled on a daily basis each morning during the move in of your exhibition. The aforementioned parties should attend these meetings to discuss the progress of move in, challenges, incidents from prior days and the action plan for the day.

**Event sign off**

A preliminary inspection of all exhibition stands will be carried out during the final move in day by the MCEC Operations Manager, in conjunction with the organiser and a representative of the stand builder. You as the organiser will be required to sign the report, acknowledging any items of concern or action and committing to the rectification of these items before the exhibition opens.

An MCEC Electrical Safety Certificate must be completed by contractors after any electrical installation works are carried out, and supplied to a member of the logistics or operations team during the move in of the event.

A final inspection will be carried out by the MCEC Operations Manager prior to the exhibition opening.
Ticketing

The MCEC Retail team can manage all aspects of on-site ticketing activity on your behalf.

Your Event Planner can arrange a ticketing quote which includes fees for the use of cashiering staff labour, stationary costs and the hire of ticket boxes.

In order to provide an accurate quote, your Event Planner will require the following information:

- Event Dates
- Show Open Times
- Ticketing Prices (including any special offers)
- Estimated attendance numbers

Post event, the revenue from the ticketing activity will be transferred to your account within 20 days of your event.

If you wish to engage your own external ticketing provider, please click here for more information.

Ticket booths are available for hire, with the facility to display event information, prices and open times. Your Event Planner will be able to provide a quote for the use of the ticket booths. Please note that power will need to be installed by your contracted stand builder or electrical supplier.
Exhibition Bays: Dinners and special events

Technology

Recognised as some of the best in the industry, the MCEC technology team offers diverse skills across lighting, audio, vision, rigging, multimedia and IT, as well as decades of experience at the venue. We will work with you to make your event truly memorable, and ensure that it runs smoothly and professionally every step of the way.

There is no pre-installed technology provided in the exhibition bays. Please speak to your Technology Planner for more information about the options available and for a customised proposal.

Production

A production schedule will be required to be submitted to your Event Planner or Technology Planner, detailing:

- Production move in/out times
- Rehearsals
- Sound check times
- Rigging
- Entertainment arrival/departure
- Distribution and collection of theming/props/signage
- Contact on site (name and number)

This will be cross referenced with surrounding events to ensure minimal impact by noise generated by your event. In order to avoid disturbance to other events in the venue, MCEC reserves the right to change or prohibit sound check and performance times.

All deliveries for the event will need to be made via the Exhibition Centre loading dock and must have an event specific delivery label (available from your Event Planner).

Stage height

Stages with a height of 600mm and over will need to be reviewed by the MCEC Operations or Safety Manager to ensure all hand rail requirements have been considered. Typically, if two or more steps are installed, there should be a handrail on at least one side of the stair.

A balustrade must be provided where people on the stage could fall more than 1m. Exemptions do apply based on the activity on the stage. Speak to your Technology Planner for more information.

Feature stairs

When a feature stair (e.g. Tivoli stair) is in use at the front of the stage, handrails will not be enforced provided a secondary stair with handrail is provided at the side of the stage. This ensures all accessibility requirements have been met.
Draping

When draping the space, please ensure that all emergency exits are kept clear. Drape must not be positioned across exit doors. Drape baffles may be setup to mask sight lines whilst keeping access open to exits.

Temporary illuminated exit signs must be installed in all areas where the permanent sign has been covered.

Entertainment

Please advise your Event Planner or Technology Planner of any entertainment proposed for your event. Performances may be permitted on the concourse (public) areas providing no amplification is used and pending surrounding events. If amplification or larger scale entertainment is required in these spaces, please speak with your Event Planner.

Specific artist requirements (rider) should be submitted as early as possible to your Event Planner. We will be happy to tailor any catering to meet the artist requirements.

Please note, as MCEC has sole catering rights, no external food or beverage is permitted to be brought into the venue.

Floor plans

Floor plans are required to be submitted to MCEC for approval before an event can be held. Floor plans should be submitted no later than 14 days prior to the event move-in or set-up date.

Floor plans should be drawn at a scale of 1:200 and be submitted in both PDF and DWG format.

The following information must be included on all floor plans submitted for approval:

- Event name (as shown on the MCEC license agreement)
- Event dates
- Details of the organisation who has drawn the plan (i.e. title block of production company)
- Event space (e.g. bay number)
- Maximum capacity or occupancy
- Stages and backdrops
- The location of temporary exit signs
- Version number/date drawn

The following general design requirements apply to all floor plans:

- Items such as audiovisual and electrical cupboards, air returns and fire hydrants need a minimum of 1m clearance on either side.
- Clear access to emergency exits, toilets, public and house telephones and lifts must be maintained
- All MCEC furniture must be to scale. Contact your Event Planner for measurements if required.
Note – The layout and configuration of the area will affect the maximum number of occupants that can be accommodated.

MCEC may request amendments to the capacity or occupancy noted on the floor plan before providing written approval.

**Concourse features**

Drawings and plans of static concourse displays including all signage displays must be submitted to your Event Planner for review.

Please consider the following when planning the position of your concourse features:

- All structures are to be built within a maximum of four metres from the glass side of the concourse.
- Display builds on the bays side of the concourse cannot impede past the wall line of the organiser offices.
- Display structures cannot be placed directly opposite doors 6 and 7 due to the internal link connecting the Exhibition Centre to the Convention Centre.

Construction on the concourse can only take place between 1900 and 0700 and may be restricted to allow for other events taking place in the MCEC during that time. Your Event Planner will confirm times with you.

All display features, registration booths, entrance features and other temporary structures built in public areas are the sole responsibility of the organiser. MCEC does not take responsibility for any theft or damage caused to any temporary structure built in public areas. The security of these structures is the responsibility of the exhibitor/organiser and their contracted security provider.

**Auxiliary rooms**

Your space hire charge and plan will detail the organiser offices and hospitality suites assigned to you based on your licensed space. You may wish to use these areas as green rooms for entertainers. Please note that there is no back of house access to these rooms and you may wish to build alternative spaces to suit your event needs.
## Exhibition Centre: Meeting rooms

### Dimensions

#### Ground Level

<table>
<thead>
<tr>
<th>Room</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarendon Foyer</td>
<td>26m</td>
<td>26m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Clarendon Room G</td>
<td>14m</td>
<td>17m</td>
<td>3m</td>
</tr>
<tr>
<td>Eureka Meeting Room 1</td>
<td>18.2m</td>
<td>9.9m</td>
<td>5m</td>
</tr>
<tr>
<td>Eureka Meeting Room 2</td>
<td>18.2m</td>
<td>9.9m</td>
<td>5m</td>
</tr>
<tr>
<td>Eureka Meeting Room 3</td>
<td>18.2m</td>
<td>9.9m</td>
<td>5m</td>
</tr>
<tr>
<td>Courtyard Meeting Room 1</td>
<td>10.4m</td>
<td>7.2m</td>
<td>5m</td>
</tr>
<tr>
<td>Courtyard Meeting Room 2</td>
<td>10.4m</td>
<td>7.2m</td>
<td>5m</td>
</tr>
</tbody>
</table>

#### Level One

<table>
<thead>
<tr>
<th>Room</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarendon Auditorium</td>
<td>25m</td>
<td>16m</td>
<td>4.3m</td>
</tr>
<tr>
<td>Auditorium foyer</td>
<td></td>
<td></td>
<td>4.4m</td>
</tr>
<tr>
<td>Clarendon Room C</td>
<td>8.7m</td>
<td>8.7m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Clarendon Room D</td>
<td>13.1m</td>
<td>7.5m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Clarendon Room E</td>
<td>13.1m</td>
<td>6.5m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Clarendon Room D &amp; E</td>
<td>13.1m</td>
<td>14.9m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Clarendon Room F</td>
<td>8.2m</td>
<td>5.5m</td>
<td>2.7m</td>
</tr>
<tr>
<td>Hospitality Suites 1-5</td>
<td>20m</td>
<td>5m</td>
<td>3m</td>
</tr>
<tr>
<td>(each)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospitality Suites 6-7</td>
<td>14.6m</td>
<td>9.3m</td>
<td>4.5m</td>
</tr>
<tr>
<td>(each)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hospitality Suite 8</td>
<td>13.9m</td>
<td>9.3m</td>
<td>4.5m</td>
</tr>
</tbody>
</table>
VIP suites 1-2 (each) | 8.2m | 8.2m | 4.5m

**Level Four**

**Level Four rooms**

<table>
<thead>
<tr>
<th>Room</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarendon Room A</td>
<td>17m</td>
<td>8.5m</td>
<td>4.5m</td>
</tr>
<tr>
<td>Clarendon Room B</td>
<td>17m</td>
<td>8.5m</td>
<td>4.5m</td>
</tr>
<tr>
<td>Clarendon Rooms A&amp;B</td>
<td>17m</td>
<td>17m</td>
<td>4.5m</td>
</tr>
<tr>
<td>Clarendon Room</td>
<td>16m</td>
<td>7.3m</td>
<td>4.5m</td>
</tr>
</tbody>
</table>

**Lifts**

**Lift sizes**

<table>
<thead>
<tr>
<th>Lift sizes</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarendon lift (behind Customer Service desk) door opening</td>
<td>1.5m</td>
<td>2.22m</td>
<td>2.5m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.08m</td>
<td>2.1m</td>
</tr>
<tr>
<td>Convention Centre dock lift door opening</td>
<td>2.2m</td>
<td>1.6m</td>
<td>2.5m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.4m</td>
<td>2.4m</td>
</tr>
<tr>
<td>Eureka Meeting Rooms service lift door opening</td>
<td>2.2m</td>
<td>1.6m</td>
<td>2.5m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.4m</td>
<td>2.4m</td>
</tr>
<tr>
<td>Eureka Meeting Rooms goods lift door opening</td>
<td>3.5m</td>
<td>2m</td>
<td>2.5m</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1.6m</td>
<td>2.4m</td>
</tr>
</tbody>
</table>

The front of house lifts are located behind the customer service desk and provide access to levels two and five. The lift on the left hand side (when facing the lifts) is the largest and provides additional space. There are no back of house lifts.
**Meeting Room doors**

<table>
<thead>
<tr>
<th>Room</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eureka Meeting Rooms (front of house)</td>
<td>1.8m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Eureka Meeting Rooms (back of house)</td>
<td>1.8m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Courtyard Meeting Rooms (front of house)</td>
<td>1.8m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Hospitality suites (front of house)</td>
<td>1.8m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Sovereign Room (front of house)</td>
<td>1.8m (four sets)</td>
<td>2.6m</td>
</tr>
<tr>
<td>Sovereign Room (back of house)</td>
<td>3m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Sovereign Room (vehicle access door)</td>
<td>2.6m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Clarendon Room A</td>
<td>2m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room B</td>
<td>2m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room C</td>
<td>1.7m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room D</td>
<td>1.8m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room E</td>
<td>1.8m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room F</td>
<td>1.7m</td>
<td>2m</td>
</tr>
<tr>
<td>Clarendon Room G</td>
<td>2m</td>
<td>2.7m</td>
</tr>
</tbody>
</table>

**Dividing operable walls**

The following rooms are divided by an operable wall which folds away entirely when in combined mode. The wall does not have a door, so when in place there is no connection to the two rooms:

- Clarendon Rooms A&B
- Clarendon Rooms D&E
- Eureka Room 1&2
- Eureka room 2&3
- Courtyard Room 1&2
- Hospitality Suite 6&7
- VIP Suites 1&2

Panels can be removed on request to connect the rooms however this must be organised in advance as the walls are moved by an external contractor.
Refer to your space hire charge plan for your contracted rooms.

**Utility services**

Power and data connections are provided in the Exhibition Centre meeting rooms via wall outlets. There are no service pits and water is not available. Your Event Planner can provide a floor plan indicating the location of the power outlets.

**Clarendon Auditorium**

The Clarendon Auditorium provides tiered seating for 466 people. Some seating may be removed if requested at an additional fee. Blinds can be lowered to reduce the capacity in the room. Please speak to your Event Planner for more information.

The foyer adjacent to the auditorium is accessed by the main staircase from the Exhibition Centre foyer and provides 800sqm of space.

**Goldfields Theatre**

The Goldfields Theatre is contained within Bays 21-22 and provides tiered seating for 1023 people. The theatre can be configured to cater for smaller numbers. Please speak to your event planner for more information.

**Load limits**

The Exhibition Centre meeting rooms have been designed to tolerate loads of up to 5 kPa or 0.5 tonne per sqm. If you anticipate heavy loads will be involved in your event, please discuss this with your Event Planner.

Written approval from MCEC is required to bring in any heavy or vibrating equipment which might cause damage to the floor or any part of the Centre.

**Lighting**

Lights inside the meeting rooms can be reduced via the AMX panel at the back of the room or at the intelligent lectern. There are multiple pre-set lighting functions to assist with lighting for presentations and displays.

**Rigging**
Banners in the auditorium can be installed either side of the main stage from the upstage lighting bar. There are no rigging points in the Exhibition Centre meeting rooms. Please speak to your Technology Planner for more information.

**Room turnaround charges**

Each room listed on your space hire charge plan comes with an initial complimentary room set up (completed prior to your tenancy time). Should you wish to change the room set up during the day, this can be arranged for an additional fee. Your Event Planner will be able to provide you with a quote, including the timeframe by which the turnaround is achievable.

*Note* – *additional time will be required for the movement of operable walls.*

**Move in and move out considerations**

There is no back of house access to the Exhibition Centre meeting rooms with the exception of the Eureka Meeting Rooms, therefore please take the following into consideration when planning the move in and out of your event:

- Access for stand builders is before 0700 and after 1900. Please speak to your Event Planner for access outside of these times. These access times include access to the lifts and loading dock.
- Due to the small size of the lifts, items will need to be unloaded at the base of the stairs and carried up by hand, therefore it is important to adhere to the access times.

Security will be required for bump in and out of exhibitions and displays in the foyers.

**Swipe cards**

Customers with events in the Exhibition Centre meeting rooms can be provided with swipe cards to access their licensed areas. This enables doors to remain online (locked) and access via swipe card only, allowing you to manage who has access to your space.

**Security**

When holding an event in the Exhibition Centre meeting rooms, security is provided by our venue partner, Business Risks International (BRI). Please discuss your requirements with your Event Planner. Refer to the [Event Services Information Kit](#) for more information.

**Fire Wardens**

A fire warden is required when operating the below activities as they involve the isolation of the smoke detectors:

- Cooking demonstrations
- Pyrotechnics
- Smoke/Fog Machines/Haze
- Flutter-fetti cannons (please note the use of confetti is not permitted within the MCEC).
- Any other activity that may affect the smoke or heat detectors

The fire warden must be provided by Business Risks International (BRI) and a minimum charge of four hours will apply.

**Cleaning and waste removal**

The cleaning of all meeting rooms and adjacent foyers (except for exhibition builds) in the Exhibition Centre meeting rooms is included in your space hire. Charges may apply for excessive waste or the use of special effects (e.g. flutter fetti).

All events held in the Exhibition Centre meeting rooms that have an exhibition component or trestle table display are required to have a pre-opening and post event clean. IKON Cleaning Services will ensure that all rubbish is removed from the exhibition area before and after your event.

Refer to the [Event Services Information Kit](#) for more information and speak to your Event Planner for a tailored quote.
Exhibition Centre: External grassed area

The external grassed area sits adjacent to the Exhibition Centre, along the banks of the Yarra River. The usable event space is 4800 sqm. Occupancy will need to be calculated and confirmed by MCEC, taking into consideration service areas, production, site furniture and structures.

Floor plan

You will need to provide a detailed floor plan of the space, including all activation areas and entry/exit points.

Site access

Due to council noise restrictions, site access for events including move in and move out is strictly between 0700 – 2200. The only access is via the slip lane, outside the Exhibition Centre on Clarendon Street.

Temporary fencing

Temporary fencing will be required to determine the perimeter of the event space. This will need to be in place prior to the move in and stay in place till the move out is completed. This needs to be included in the move in/out schedule.
Move in and move out

The move in and move out schedule must be provided to MCEC at least 14 days prior to your event and should include:

- Details of each of your event contractors
- A time-slotted schedule for the delivery and pick-up of goods
- Traffic management schedule

Traffic management

A traffic management company will need to be engaged to provide a detailed traffic management plan including closure of the bike path.

Removal of the bollards to access the Exhibition Centre outdoor area must be pre-arranged with your Event Planner.

Vehicles must travel no more than 10km/h along the granitic sand/pedestrian pathway (not on the grass) with hazard lights on and a spotter walking in front.

Parking onsite is not permitted unless pre-approved. Please ensure your exhibitors and contractors are aware of this.

If excessive movement across the bike path is identified, MCEC will determine whether physical barriers and/or manned traffic control is required.

Move out meeting

In order to confirm the logistics of the move out of your event and any special considerations, a move out meeting will be scheduled by a member of the MCEC Logistics team. The following parties should attend when possible:

- Organiser
- Security contractor
- Freight forwarder
- MCEC logistics representative
- MCEC Operations Manager
- Other relevant contractors

Typically this meeting takes place on the final move in day or first show day, one hour after the show opens. Please advise your Event Planner if you have a preferred time for this meeting to take place. A member of the MCEC Logistics or Operations team will reconfirm the meeting time with you on site.
Utility services

Power

There is a limited amount of power available within the external grassed area. The only power source is located adjacent to concourse Door 3 (of the Exhibition Centre). Power requirements should be discussed with your Event Planner at least three weeks prior to your event. Your Event Planner can organise power to the external grassed at an additional charge.

Water

There is one water supply connection on the grassed area adjacent to concourse Door 3. Use of the water supply is to be organised by your Event Planner, at least three weeks prior to your event. The cost of water supply connection will be included on your final invoice.

Load limits

The external grassed area is capable of a static load bearing pressure up to 20kPa (2000kg/m\(^2\)). All equipment, vehicle and temporary structure loads must be approved by MCEC.

Appropriate all terrain tyres and floor matting must be in place when plant or vehicles are being used.

Grass penetration

Due to services and infrastructure below the surface, penetration into the grass is not permitted. Suitable weights are required to anchor structures.

Venue condition report

At the commencement of the licensed period (or day prior to event bump in) an inspection of the licensed area will be conducted by an MCEC and Plenary representative and a condition report will be completed. This report must be signed by the organiser, Plenary and the MCEC representative.

Any grass damaged (extending to all trees, sprinklers, granite and street furniture) incurred during move in, event, and move out is the responsibility of the organiser.

A post event condition report will be completed after the conclusion of bump out by an MCEC representative with the organiser and any damaged areas will be noted. You will be responsible for costs incurred in repairing any damaged areas.

Security

For events at the Exhibition Centre external grassed area, security must be provided by MCEC’s venue partner, Business Risks International (BRI).
Security is required for the duration of your licensed period, including move in, move out and overnight. A minimum of one guard per entry point is required 24hrs a day during tenancy and an entry and exit point must be included at either end of the event area.

A security quotation will be provided by your Event Planner pending numbers, timings and event requirements (including event associated security risk or vulnerabilities, demographics and type of event).

**Cleaning**

Cleaning must be provided by our venue partner, IKON Cleaning Services. Your Event Planner will be able to source a tailored quote for you including a waste management plan.

**Site inductions**

All contractors, organiser and event staff are required to complete the MCEC Site Inductions prior to coming on site. Click [here](#) for more information and a link to our Contractor Management System.

**Risk assessment**

A risk assessment will need to be submitted to your Event Planner detailing the following information:

- The concept of the event
- The contents of the event
- Profile and details when appropriate of participants in the event
- Possible controversial aspects of the event, e.g. political, environmental or social impact; and
- Risk analysis should be based on the WorkCover version available from [www.workcover.vic.gov.au](http://www.workcover.vic.gov.au)

**Food and wine**

Any proposal to engage any type of food van or temporary sale of food must be submitted to MCEC via your Event Planner. MCEC will determine a loss of revenue fee dependent upon the proposal.

All vendors serving alcohol will be required to provide an RSA (Responsible Service of Alcohol) certificate.

If MCEC has been engaged to supply food and beverage, we will open public catering outlets based on available space and subject to demand, in consultation with the organiser.

**Permits**

All necessary City of Melbourne permits required must be submitted to MCEC at least 14 days prior to the event for review. Permits required may include:

- POPE – place of public entertainment
- Building permit
Entry to the Exhibition Centre loading dock is via Normanby Road, South Wharf. The loading dock is managed and controlled by MCEC’s Logistics department.

The loading dock servicing Bays 1-20 runs the full length of the Exhibition Centre and is 45m deep. The loading dock narrows above the entries to the underground car park and behind the kiosks.

Traffic flows in a one-way direction in from and out to Normanby Road. All vehicles entering the loading dock will be required to check in at the boom gate. If not manned, please use the intercom and speak to security.

The Exhibition Centre (Bays 21-26) loading dock is split across two levels (‘upper’ and ‘lower’).
The upper dock is at the same level as the floor of Exhibition Bays 21-26 and is the main dock used for Exhibition bump in's. Adjacent to Door 11, is a separate loading area and door that provides access to the Eureka Meeting Rooms, Sovereign Room and Courtyard Meeting Rooms. The door provides access to the ground level servery and services lifts.

The lower dock is intended for use by smaller vehicles (up to 8m), couriers and exhibitors. This dock is at street level.

There is a ramp, stairs and two dock levellers to provide access between the two loading docks. Storage on the upper dock is not permitted, however there is partially covered storage available on the lower dock (under the freeway).

The Exhibition Centre (Bays 21-26) loading dock is linked via an internal road network to all existing loading docks.

Children under 15 and animals are not permitted on any of the loading docks.

A 30 minute parking limit applies for drop-off/pick-up of goods during the move in and move out process. Vehicles and their contents are the responsibility of the owner.

**Plant and equipment**

All plant and equipment, including electrical tools brought into MCEC, must be adequately constructed and fitted with any safety devices required by state and federal laws.

- Machinery must be used only for its intended function.
- Machinery requiring foundations must be mounted on appropriate bases. Core drilling or fixing into the floor is not permitted.
- All equipment used to set-up your event must be removed from inside the venue when work is completed.
- Forklifts may be stored in designated parking bays beside the wash bay in the Exhibition Centre loading dock during your event and must be promptly removed from the site on the completion of the event move out. It is the responsibility of the hirer to ensure hire companies provide relevant compliance certification for plant or equipment operating within MCEC.

Delivery of all plant and equipment **must** be approved by MCEC’s Logistics department.

**Operation of plant and equipment**

Plant and equipment operators must carry a current WorkSafe Victoria Licence to perform high-risk work, or a national equivalent in the relevant class.

MCEC reserves the right to request evidence of competency at any time. All plant operators must comply with relevant standard operating procedures required by state or federal laws or regulations and must abide by any instructions made by MCEC.

**Pedestrians and equipment**

Under the guidance of WorkSafe Victoria, MCEC operates a zero tolerance procedure of mixing plant/equipment with pedestrians.
Plant and equipment entering the Exhibition Bays must be accompanied by an inducted spotter to ensure pedestrians and equipment remains separated.

Operators must ensure they comply with this guidance note. Breach of Safety notices will be issued that may exclude the operator from continuing on-site.

**Clarendon Dock**

The Clarendon Dock is located at the north east end of the Exhibition Centre loading dock and is accessible from Normanby Road. This dock services events taking place in the Exhibition Centre meeting rooms.

There is a dock leveller to allow vehicles to unload at floor level however there are no goods lifts available at the Clarendon Dock and this should be taken into consideration when planning the logistics of your move in or move out. Trolleys can be made available upon request however these are subject to availability.

**Deliveries**

All deliveries must be delivered to the Exhibition Centre via the loading dock on Normanby Road. No deliveries will be accepted through the front entrance of the Exhibition Centre on Clarendon Street.

Loading dock business hours are Monday to Friday, 0700 – 1630. If you require access to the dock outside of these hours your Event Planner can assist with arranging access (charges may apply).

For large exhibitions and events, it is recommended that a freight forwarder is appointed to manage the move in, move out and storage process, including receipt of all materials and transfer of deliveries into the venue. Please provide the details of your freight forwarder to your Event Planner.

For events that have deliveries for meeting rooms, the Exhibition Centre Logistics team can assist with portering services pre and post event. Please discuss this option with your Event Planner as portering charges apply.

**Delivery labels**

Your Event Planner will be able to create a delivery label specific to your event for use on all deliveries. Deliveries will not be accepted by MCEC if labelling is insufficient.

**Storage**

Storage space on the loading dock is limited and charges do apply. Contact the Exhibition Centre Logistics team for more information at mecdockenquiries@mcec.com.au.
Forklift and porter hire

Forklifts must be operated by a licensed driver and accompanied by a trained spotter.

Forklift services are available upon request for small exhibitions of less than four bays. Refer to the Event Services Information Kit for information on forklift hire and porter fees.
## Convention Centre: General information

### Dimensions

#### Level 1

<table>
<thead>
<tr>
<th>Room</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 Small</td>
<td>7.5m</td>
<td>9.5m</td>
<td>4m</td>
</tr>
<tr>
<td>102 Small</td>
<td>7.5m</td>
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</tr>
<tr>
<td>101 &amp; 102 Combined</td>
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<tr>
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<tr>
<td>106 Large</td>
<td>19.5m</td>
<td>12m</td>
<td>5m</td>
</tr>
<tr>
<td>105 &amp; 106 Combined</td>
<td>19.5m</td>
<td>24.5m</td>
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</tr>
<tr>
<td>107 Small (cantilevered)</td>
<td>9m</td>
<td>7.5m</td>
<td>4m</td>
</tr>
<tr>
<td>108 Small (cantilevered)</td>
<td>9m</td>
<td>7.5m</td>
<td>4m</td>
</tr>
<tr>
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<td>109 &amp; 110 Combined</td>
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<td>8.5m</td>
<td>4m</td>
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<tr>
<td>112 Small</td>
<td>8.5m</td>
<td>9m</td>
<td>4m</td>
</tr>
<tr>
<td>111 &amp; 112 Combined</td>
<td>8.5m</td>
<td>17.5m</td>
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</table>

#### Level 2

<table>
<thead>
<tr>
<th>Room</th>
<th>Length</th>
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</thead>
<tbody>
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<td>Melbourne Room 1</td>
<td>42.5m</td>
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<tr>
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<td>Melbourne Room 1&amp;2 Combined</td>
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<td>56.5m</td>
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<tr>
<td>Room Type</td>
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<td>Height</td>
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<tr>
<td>---------------------------</td>
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<td>--------</td>
</tr>
<tr>
<td>203 Large</td>
<td>19.5m</td>
<td>12.5m</td>
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<tr>
<td>204 Large</td>
<td>19.5m</td>
<td>12.5m</td>
<td>5m</td>
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<tr>
<td>203 &amp; 204 Combined</td>
<td>19.5m</td>
<td>24.5m</td>
<td>5m</td>
</tr>
<tr>
<td>205 Small (cantilevered)</td>
<td>9m</td>
<td>8.5m</td>
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<tr>
<td>206 Small (cantilevered)</td>
<td>9m</td>
<td>8.5m</td>
<td>4m</td>
</tr>
<tr>
<td>207 Medium</td>
<td>15.5m</td>
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<td>5m</td>
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<tr>
<td>210 Large</td>
<td>19.5m</td>
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<tr>
<td>211 Large</td>
<td>19.5m</td>
<td>12m</td>
<td>5m</td>
</tr>
<tr>
<td>210 &amp; 211 Combined</td>
<td>19.5m</td>
<td>24.5m</td>
<td>5m</td>
</tr>
<tr>
<td>212 Large</td>
<td>19.5m</td>
<td>12m</td>
<td>5m</td>
</tr>
<tr>
<td>213 Large</td>
<td>19.5m</td>
<td>12m</td>
<td>5m</td>
</tr>
<tr>
<td>212 &amp; 213 Combined</td>
<td>19.5m</td>
<td>25m</td>
<td>5m</td>
</tr>
<tr>
<td>214 Small (cantilevered)</td>
<td>8m</td>
<td>9m</td>
<td>4m</td>
</tr>
<tr>
<td>215 Small (cantilevered)</td>
<td>8m</td>
<td>9m</td>
<td>4m</td>
</tr>
<tr>
<td>216 Medium</td>
<td>15.5m</td>
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<tr>
<td>217 Medium</td>
<td>15.5m</td>
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<td>218 Medium</td>
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<tr>
<td>220 Large</td>
<td>19.5m</td>
<td>12m</td>
<td>5m</td>
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<tr>
<td>219 &amp; 220 Combined</td>
<td>19.5m</td>
<td>25m</td>
<td>5m</td>
</tr>
</tbody>
</table>

**Meeting room doors**

**Room door dimensions**
<table>
<thead>
<tr>
<th>Room</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level 1 (front of house)</td>
<td>1.9m</td>
<td>2.55m</td>
</tr>
<tr>
<td>Level 1 (back of house)</td>
<td>1.7m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Level 2 (front of house)</td>
<td>1.9m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Level 2 (back of house)</td>
<td>1.7m</td>
<td>2.6m</td>
</tr>
<tr>
<td>Melbourne Room (front of house)</td>
<td>2m</td>
<td>3.88m</td>
</tr>
<tr>
<td>Melbourne Room (back of house)</td>
<td>2.18m</td>
<td>3m</td>
</tr>
<tr>
<td>Melbourne Room (three panel bi-fold door)</td>
<td>4.7m</td>
<td>3.9m</td>
</tr>
</tbody>
</table>

### Lifts

<table>
<thead>
<tr>
<th>Lift sizes</th>
<th>Length</th>
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<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Truck lift</td>
<td>9.5m</td>
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</tr>
<tr>
<td>Vehicle lift</td>
<td>8.1m</td>
<td>3m</td>
<td>3m</td>
</tr>
</tbody>
</table>

### Dividing operable walls

Melbourne Rooms 1 & 2 are divided by an operable wall which folds away entirely when in combined mode. The wall does not have a door, so when in place, there is no connection to the two rooms. Panels can be removed on request to connect the rooms however this must be organised in advance as the walls are moved by an external contractor. Speak to your Event Planner for more information.

Similarly, large and small sized rooms are also divided by an operable wall and when open, create a larger combined room. Panels can be removed on request to connect the rooms however this must be organised in advance as the walls are moved by an external contractor.

Refer to your space hire charge plan for your contracted rooms.

### Utility Services

In-floor service pits with power and data connections are provided in the Convention Centre. External contractors must have current licences and registrations and comply with MCEC requirements. Please note that contractors must enter the building through the loading dock and back of house areas only. Water is not available via the floor pits. Your Event Planner can provide a floorplan with locations of the service pits.
**Load Limits**

The Convention Centre has been designed to tolerate loads of up to 5 kPa or 0.5 tonne per sqm. If you anticipate heavy loads will be involved in your event, please discuss this with your Event Planner.

Written approval from MCEC is required to bring in any heavy or vibrating equipment which might cause damage to the floor or any part of the centre.

**Lighting**

Lights inside the meeting rooms can be reduced via the AMX panel at the back of the room or at your intelligent lectern. There are multiple pre-set lighting functions for presentations and displays.

The lighting in the Convention Centre foyers can be reduced. The change in lighting for the foyer areas will need to be discussed with your Event Planner or Technology Planner prior to your event start date.

**Rigging**

Rigging is a high risk activity and must be carried out by an accredited rigging company. Your Event Planner or Technology Planner will be able to provide you with an approved list of companies who are permitted to work at MCEC.

There are rigging points located in all meeting rooms within the Convention Centre as well as throughout the Main Foyer, Level 1 and Level 2 foyers.

It is important that only the existing supports are utilised when installing exhibition displays, banners or technical equipment and that the facility is not damaged. The organiser will be responsible for costs associated with any damage caused.

Temporary exit signs must be installed if draping of the space or stand construction obstructs the permanent illuminated signage.

All rigging plans and associated safety documents must be submitted to MCEC for review 10 days prior to your event start date.

**Public address system**

A public address system is not available for use within the foyers of the Convention Centre unless in an emergency. Background music is played when the centre is not busy or can be requested.
A portable spruiker kit is available for use. Please note this is subject to availability and any impact the announcements may have on surrounding events. Please discuss your requirements with your Event Planner.

Public spaces

All foyers of the Convention Centre are public spaces and provide access to the South Wharf Precinct. Entry doors may be secured on request however will require operational approval and will be considered on a case by case basis.

Registration desks

Mobile registration desks are available for events held in Plenary and consist of mobile units which can be assembled into a range of configurations. The modules can have data and power connections installed and include storage cupboards and chairs

Please note that due to their modular nature the units are not able to be locked and should be staffed at all times.

Event signage can be installed in the removable A4 (landscape) signage holders. Corflute signage can also be installed along the top of the storage cupboard tracks or at the front of the registration desks.

Click here for more information about the registration desk units, including dimensions.

Speak to your Event Planner if you would like to reserve a registration desk. If your event is not being held in Plenary, registration desk units are assigned on a first come, first served basis.

Storage

It is recommended that exhibitor storage be factored into your floor plan. Limited storage is available at the Convention Centre loading dock, however charges will apply. You may wish to utilise allocated auxiliary rooms for storage. Speak to your Event Planner for a tailored quote.

Room turn-around charges

Each room listed on your space hire charge plan comes with an initial complimentary room set up (completed prior to your tenancy time). Should you wish to change the room set up during the day, this can be arranged for an additional fee. Your Event Planner will be able to provide you with a customised quote, including the timeframe by which the turnaround is achievable.
Note – *additional time will be required for the movement of operable walls.*

**Swipe cards**

Customers with events in the Convention Centre can be provided with swipe cards to access their licensed areas. The doors can remain online (locked) with access via swipe card only, enabling you to manage who has access to your space.

**Use of adhesive tape in Main Foyer**

The use of tape on the tiled area in the Convention Centre main foyer is permitted however, the product must be from the approved tape list to ensure no damage to the tiles. [View](#) the list of approved tapes.

Organisers will be required to source their own supply of the tape. Please note that some products e.g. Astro turf will require a layer of PPS surface protect (72mm) direct to the tiles with double sided tape on top of this. Please speak to your Event Planner if you plan to install any elements of this nature.

**Security**

For events at the Convention Centre, security must be provided by our venue services partner, Business Risks International (BRI). A security quotation will be provided by your Event Planner pending numbers, timings and event requirements (including event associated security risk or vulnerabilities, demographics and type of event).

For all exhibitions held in foyer areas, security is required during your licensed period, including move in, move out and during the building open hours. Dinners and special events will require security to monitor for Responsible Service of Alcohol. Refer to the [Event Services Information Kit](#) for rates. Please and discuss your requirements with your Event Planner.

**Fire warden**

A fire warden is required when operating the below activities as they involve the isolation of the smoke detectors:

- Cooking demonstrations
- Pyrotechnics
- Smoke/fog machines/haze
- Flutter-fetti cannons (please note the use of confetti is not permitted within the MCEC).
- Any other activity that may affect the smoke or heat detectors

The fire warden must be provided by Business Risks International, and a minimum charge of four hours will apply.
Cleaning and waste removal

The cleaning of all rooms and foyers (except for exhibition builds) in the Convention Centre is included in your space hire. Charges may apply for excessive waste or the use of special effects (e.g. flutter fetti). Your Event Planner can source a quote for you from our venue services partner IKON Cleaning Services.

All events held in the Convention Centre that have an exhibition component or trestle table display are required to have a pre-opening and post event clean. IKON Cleaning Services will ensure that all rubbish is removed from the exhibition area before and after your event. Refer to the Event Service Information Kit for further information.

The cleaning of individual stands can be organised via the Exhibitor Services team at exservices@mcec.com.au.
**Convention Centre: Exhibitions**

**Exhibition build locations and access**

**Main Foyer (Ground Level)**

The main foyer of the Convention Centre is a public thoroughfare, with ground floor pedestrian access to the Exhibition Centre, Pan Pacific Melbourne and DFO South Wharf. As such, please bear this in mind when considering the layout of your floor plan and assigning stands to your exhibitors and ensure the “no build zone” is strictly adhered to.

All construction and exhibitor move in must be completed by 0700 in time for building open times unless otherwise agreed.

[Convention Centre ground floor – main foyer no build zones]

**Level One Foyer**

The level one foyer provides a direct link to Pan Pacific Melbourne via internal public access doors next to room 109. These doors can be secured upon request. Please speak to your Event Planner for more information.

All construction and exhibitor move in must be completed by 0700 in time for building open times unless otherwise agreed.
Level Two Foyer

Exhibition stands may be built in the Melbourne Room foyer, subject to available space and occupancy. Due to limited depth of space, it is not recommended that shell scheme booths be built within other foyers on level two as egress must be maintained in order to provide a clear pathway and access to rooms.

All construction and exhibitor move in must be completed by 0700 in time for building open times unless otherwise agreed.

Melbourne Room

All exit doors within the Melbourne Room require clear access. Stands and furniture may not block the exits at any time.

All entry features or registration desks in the Melbourne Room foyer must be built prior to 0700 in time for building opening however construction within the room can continue in accordance with your space hire charge plan tenancy times.

Ceiling heights

The ceiling height of the level one and two foyers varies and this should be considered when planning the positioning of your exhibition booths and stand heights.
Floor plans

Exhibition floor plans are required to be submitted to your Event Planner for approval before an event goes on sale. Initial floor plans should be submitted to your Event Planner no later than 30 days prior to the event move-in or set-up date.
The following information must be included on all floor plans submitted for approval.

- Event name (as shown on the MCEC licence agreement)
- Event open dates
- Details of the organisation who has drawn the plan (i.e. title block of exhibition stand builder)
- Event space (e.g. Main foyer 2)
- Maximum capacity or occupancy
- Version number/date drawn

Floor plans should be drawn at a scale of 1:200 and be submitted in both PDF and DWG format.

The following specific conditions apply to exhibitions in Convention Centre:

- Aisle widths of at least 3m must be maintained for all aisles
- Designated no-build areas must be kept clear to ensure adequate access and egress is maintained at all times.

The following general design requirements apply to all floor plans:

- Stand numbers and dimensions.
- Location of storage areas and access (note – storage areas must be enclosed).
- Items such as audiovisual and electrical cupboards, air returns and fire hydrants need a minimum of 1m clearance on either side.
- Clear access to emergency exits, toilets, public and house telephones and lifts must be maintained.
- Location of feature areas including entrance features, registration desks, ticket booths, theming and draping, signage etc.
- Layout and configuration of seminar areas including seating arrangements, aisles, and entry/exit points.
- Details of baffles, nibs and block-off walling.
- The location of service pits.

**Custom stands and upgrades**

Custom stand plans and upgrades will need to be approved by the organiser and forwarded to your Event Planner for review.

**Stand height**

Any stand with a height greater than 2.4m must be discussed with your event planner. The following height restrictions apply for exhibitions in the Convention Centre:

- Exhibits in the main foyer and Melbourne Rooms must not exceed 3.5m
- Exhibits in the level 1 and level 2 foyers must not exceed 3.2m

**Raised flooring**

Flooring that is between 32mm and 115mm high requires a bevelled edge which does not exceed an angle of 30 degrees or a grading of 1:1.4. This bevelled edge is to be incorporated within the stand space and should not encroach into the aisle way.
All flooring that exceeds 115mm in height is deemed to be a step. If the stand is to be occupied by the general public or exhibition attendees, a ramp must be provided within the allocated stand space.

**Grouped seating**

All theatre-style grouped seating must be assembled in such a manner that safe egress can be obtained if there is an emergency. Any enclosed seminar theatres on the show floor will require adequate emergency exits and temporary exit signs installed.

**Stand certification**

Certification by an engineer is required for:

- Stands of two storeys or more, where the second or subsequent storey will be occupied (note: if the floor of any occupied area is more than 1.5m above the ground level, it will be deemed to be a two-storey structure whether the bottom area is occupied or not).
- Any structures within stands that are constructed with steel.

Certification is required to confirm the structural integrity of the stand. The exhibitor, or the builder of the stand, is responsible for proving that the stand is structurally sound and safe for occupancy.

The engineer must certify that the design of the stand complies with Australian Standards and the structural parts of the Building Code of Australia 2006 regulation 1507. Before the stand is occupied, the exhibitor must engage an engineer to inspect the stand after it has been constructed to complete the certification process and confirm that additional fire safety measures have been carried out.

All costs for the certification process are the responsibility of the exhibitor or stand builder.

It is the responsibility of the organiser to ensure that all information, plans and evidence of certification is collated and provided to MCEC prior to the opening of the exhibition.

**Poster boards**

Poster board displays are required to be submitted on a floor plan for approval with occupancy calculated as above.

All types of poster boards are permitted to be displayed. They are to be of a high standard of presentation (not tattered).

**Emergency egress and fire safety**

No stand, vehicle or display is to block an aisle, emergency exit or fire cupboard.

Aisles and crossover aisles are to be no less than three metres in width and should be designed to ensure at least two means of exit.
Temporary exit signage must be provided and installed by the organiser when display material obscures existing signage and access to exits. Additional signage may be required should existing exit signs be obstructed by banners or custom stands.

All fire equipment needs to be visible and accessible to the public. Access to emergency fire exits, hydrants, electrical cupboards, air returns and sensors must be kept clear at all times.

Some stands will be required to implement extra fire safety measures. This applies to stands with any of the following features:

- A roof area greater than 18sqm or wider than 3m in any direction;
- Raised floors of any height made of or containing combustible material; and
- Where pyrotechnics, smoke machines or flutter-fetti cannons are to be used

Stands in these categories must install smoke detectors and fire extinguishers and may require a fire warden to be present. Speak to your Event Planner for more information.

MCEC can also request extra fire safety measures be taken on any other stands deemed to pose a fire risk and will advise you and the exhibitor in these cases.

**Exhibitor manual**

In order to ensure exhibitors have all the information they need about exhibiting at your event, it is recommended that you compile and distribute an Exhibitor Manual. MCEC has a range of information for your use in the MCEC Exhibitor Services Kit. Click [here](#) for more information or contact the Exhibitor Services team at [exservices@mcec.com.au](mailto:exservices@mcec.com.au).

You as the organiser are responsible for ensuring that all pertinent information is forwarded to your exhibitors and a copy of your exhibitor manual is required to be forwarded to MCEC (via the Exhibitor Services team) for review prior to distribution.

Any unusual or additional requirements for exhibition stands or exhibition layout should be discussed with your Event Planner.

**Power**

Power for exhibition stands, entry features and registration desks is to be supplied by the appointed stand builder and arranged by the organiser.

Power for trestle table displays or MCEC registration units can be arranged via your Technology Planner. Charges may apply.

**Move in and move out**

Stand builds and minor construction works are permitted in the public foyers of the Convention Centre between the hours of 1900 and 0700 unless otherwise contracted or approved. Please refer to your space hire charge plan for the contracted tenancy times.
All move in and move out activity should take place via back of house doors unless exhibitors have hand held items or small collapsible trolleys. Click here for examples of approved trolleys for use in front of house areas.

The following detail must be included in the move in/out schedule. If the event takes place across both the Convention Centre and Exhibition Centre, please include details for both buildings.

- Build Location (building & room/level) – e.g. Melbourne Convention Centre – Level 1 foyer
- Shell scheme build times
- Custom stand build times
- Exhibitor move in/out
- Show open/close
- Distribution and collection of furniture and signage
- Build times for entry features, registration desks etc.
- Contact on site (name and number)

All contractors, tradespeople, exhibitors and event staff are to wear high visibility safety vests at all times whilst in the exhibition space and loading dock area during move in and move out of all exhibitions.

Safety vests and closed toe shoes are also required. Children under 15 are not permitted.

The use of venue supplied ply wood boards must be used when using plant equipment in the main foyer (tiled area) as well as the Plenary flat floor as this will assist to evenly distribute the weight and prevent damage. The MCEC Logistics team will assist in supplying these boards.

**Move out meeting**

In order to confirm the logistics of the move out of your exhibition and any special considerations, a move out meeting will be scheduled by a member of the MCEC Logistics team. The following parties should attend when possible:

- Organiser
- Principal stand builder
- Security contractor
- Freight forwarder
- Principal rigging contractor
- Principal custom stand builder
- MCEC logistics representative
- MCEC Operations Manager
- Other relevant contractors

Typically this meeting takes place on the final move in day or first show day, one hour after the show opens. Please advise your Event Planner if you have a preferred time for this meeting to take place. A member of the MCEC Logistics or Operations team will reconfirm the meeting time with you on site.

**Move out letters**

The MCEC Logistics team can provide a move out letter for you to distribute to your exhibitors during the show, detailing the logistics of your exhibition move out.
**Venue condition report**

At the commencement of the licensed period an inspection of the licensed area is conducted by a member of the MCEC Logistics team and a condition report is completed. This report must be signed by the organiser and MCEC.

All parties are responsible for reporting damage during the licence period and you as the organiser will be responsible for any damage to the venue within your licensed area.

At the conclusion of the licensed period, an inspection of the licensed area will once again be conducted by the organiser and MCEC.

**Event sign off**

A preliminary inspection of all exhibition stands will be carried out at the completion of the final move in day by the MCEC Operations Manager, in conjunction with the organiser and a representative of the stand builder. A copy of the event sign off report will be signed by the organiser, acknowledging any items of concern or action and committing to the rectification of these items before the exhibition opens.

An MCEC Electrical Safety Certificate must be completed by contractors after any electrical installation works are carried out, and supplied to a member of the Logistics team during the move in of the event.

A final inspection of the exhibition area will be carried out by the MCEC Operations or Logistics Manager prior to the exhibition opening.

**Convention Centre: Dinners and special events**

**Production**

A production schedule will be required to be submitted to your Event Planner or Technology Planner, detailing:

- Production move in/out times
- Rehearsals
- Sound check times
- Rigging
- Entertainment arrival/departure
- Distribution and collection of theming/props/signage
- Contact on site (name and number)

This will be cross referenced with surrounding events to ensure there is minimal impact by noise
generated by your event. In order to avoid disturbance to other events in the venue, MCEC reserves the 
right to change or prohibit sound check and performance times.

All deliveries for the event will need to be made via the Convention Centre loading dock and must have 
an event specific delivery label (available from your Event Planner).

**Stage height**

Stages with a height of 600mm and over will need to be reviewed by the MCEC Operations or Safety 
Manager to ensure all handrail requirements have been considered. Typically, if two or more steps are 
installed, there should be a handrail on at least one side of the stair. This is a requirement of the Places 
of Public Entertainment (POPE) permit of which MCEC adheres to.

A balustrade must be provided where people on the stage could fall more than 1m. Exemptions do apply 
based on the activity on the stage. Speak to your Technology Planner for more information.

**Feature stairs**

When a feature stair (e.g. Tivoli stair) is in use at the front of the stage, handrails will not be enforced 
provided a secondary stair with handrail is provided at the side of the stage. This ensures all accessibility 
requirements have been met.

**Draping**

When draping the space, please ensure that all emergency exits are kept clear. Drape must not be 
positioned across exit doors. Drape baffles may be used to mask sight lines.

Temporary illuminated exit signs must be installed in all areas where permanent signage has been 
obstructed.

**Entertainment**

Please advise your Event Planner or Technology Planner of any entertainment proposed for your event. 
Performances may be permitted in foyer areas (public spaces) provided no amplification is used and 
pending surrounding events. If amplification or larger scale entertainment is required in these spaces, 
please speak with your Event Planner.

Specific artist requirements (rider) should be submitted as early as possible to your Event Planner. We 
will be happy to tailor any catering to meet the artist’s needs.

Please note, as MCEC has sole catering rights, no external food or beverage is permitted to be brought 
into the venue.

**Floor plans**

Your Event Planner will draw a floor plan of the layout of your room. Should you be engaging an external 
production company to construct a technical plan, this will need to be reviewed and submitted to your 
Event Planner for approval within 14 days of your event start date.
Floor plans should be drawn at a scale of 1:200 and be submitted in both PDF and DWG format.

**The following information must be included on all floor plans submitted for approval:**

- Event name (as shown on the MCEC license agreement)
- Event dates
- Details of the organisation who has drawn the plan (i.e. title block of production company)
- Event space (e.g. bay number)
- Maximum capacity or occupancy
- Stages and backdrops
- The location of temporary exit signs
- Version number/date drawn

**The following general design requirements apply to all floor plans:**

- Items such as audiovisual and electrical cupboards, air returns and fire hydrants need a minimum of 1m clearance on either side.
- Clear access to emergency exits, toilets, public and house telephones and lifts must be maintained
- All MCEC furniture must be to scale. Contact your Event Planner for measurements if required.

*Note – The layout and configuration of the area will affect the maximum number of occupants that can be accommodated.*

MCEC may request amendments to the capacity or occupancy noted on the floor plan before providing written approval.

**Auxiliary rooms**

Two dressing rooms are provided for the Melbourne Rooms (refer to your space hire charge plan to confirm your allocation) and consist of a make-up mirror and dressing table, full-length mirror, toilet, shower and change area as well as a screen that can display a feed from the Melbourne Room.

For events held in other meeting rooms, speak to your Event Planner in regards to auxiliary room requirements for performers or speakers.
Plenary

General information

Plenary has a total seated capacity of 5,500 and can be divided into three self-contained, separate theatres, one with a capacity of 2,500 and two for up to 1,500 patrons each.

The seating arrangements within the theatre can be varied to cater for cabaret, conventions, theatrical productions or sporting events, by utilising the retractable seating and floor movement to create several configurations.

There are multiple access points for guests that require wheelchair access. Assisted-hearing facilities are also available.

Operable walls

Two internal double operable walls allow Plenary to be divided into three individual spaces. The walls are acoustically treated to minimise disturbance to neighbouring events.

Sub-divisional blinds

Blinds can be lowered at the fixed tiered seating and/or at balcony level to conceal seating not utilised for your event. Blinds are fully motorised and controlled at the AV desk. Please confirm your preferred blind position pre-event with your Event Planner or Technology Planner.

Main stage (Plenary 2 and Entire Plenary)

The main stage is made up of four mechanical elevators providing flexibility in stage configurations and height. There are also two forestage elevators that can be lowered to create an orchestra pit.
The forestage has two mechanical sections consisting of a 22m rectangular section and a 19m wide curved section. When in orchestra pit mode, the forestage is 1.75m below flat floor level. A safety barrier is also installed with a finish height of 1m above flat floor level.

- Total overall stage width – 38m (124ft)
- Total overall stage depth – 12m (40ft) not including orchestra pit/thrust

<table>
<thead>
<tr>
<th>Plenary stage</th>
<th>Stage width</th>
<th>Stage depth</th>
<th>Prompt / opp prompt wing width</th>
<th>Prompt / opp prompt wing depth</th>
<th>Orchestra pit max depth</th>
<th>Stage to technical grid height</th>
<th>Fly gallery height</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>18m</td>
<td>12m</td>
<td>10m</td>
<td>12m</td>
<td>1.75m</td>
<td>16m</td>
<td>7.6m</td>
</tr>
</tbody>
</table>

**Surface**

- Masonite – painted matte black
- Stage must not be screwed or nailed into
- Tenacious K969 tape must be used (can be supplied if required)

**Loading capacity**

- 7.5kPa when elevated
- 20kPa when flat (ground level with loading dock and flat floor).
- Rake 0 Degrees

**Tormentor panels (masking)**

Removable tormentor panels are located at the front of the stage to change proscenium (front of stage) from approximately 18m wide up to 38m wide. The tormentor panels are located on each side of the main
stage. These tormentor panels can be either in or out (i.e. we cannot take out one panel at a time) to change the width of the stage. Please speak to your Technology Planner for more information or for special requests.

**Stage setup / moves**

The stage will be pre-set to your desired height which can be organised with your Event Planner.

Please note, MCEC employees do not control the movement of the stage, so any last minute changes whilst you are on-site are not always possible as contractors need to be called and charges may apply. Any changes to stage height during a setup or bump in should be arranged prior to your event with your Event Planner or Technology Planner.

**Stage crossover**

A 2m(W) x 2.5m (H) stage crossover runs behind the stage allowing movement from one side of the stage to the other.

**Plenary 1 and 3 stage**

Demountable stages are provided in Plenary 1 and 3. The demountable stage floor has hinged openings to enable cables to be passed through to the service pits below.

Stairs with a handrail provide access to the stage from floor level.

<table>
<thead>
<tr>
<th>Plenary</th>
<th>Stage width</th>
<th>Stage depth</th>
<th>Stage height</th>
<th>Prompt / opp Prompt width</th>
<th>Prompt / opp prompt depth</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10m</td>
<td>7.5m</td>
<td>1m</td>
<td>12m</td>
<td>8m</td>
</tr>
</tbody>
</table>

All stages in Plenary are wheelchair accessible however please advise your Event Planner should you have a speaker requiring this access so that a wheelchair lifter can be arranged if required.

**Rigging**

A rigging plot and a Safe Work Method Statement (SWMS) must be submitted to your event planner no less than 10 days prior to your event. All rigging must be performed by MCEC’s approved riggers. A list of MCEC accredited riggers is available [here](#).

Please contact your Technology Planner for specific weight loading capacities and rigging plans.

**Catwalks / fly gallery**

Plenary is fitted with seven dedicated lighting bridges and a fly gallery. This building infrastructure can support heavy loads and sophisticated rigging for concerts and other major performances.
Fly system

- 30 x assisted rigging bars (fly lines) above the main stage
- 5 x assisted rigging bars (fly lines) Front of House (FOH) (Plenary 1 and Plenary 3)

*Note: fly system is not suitable for flying people.*

Proscenium

Proscenium height: 9.5m from stage at standard height (10.5m from floor level).

Technical grid

- Height to underside of technical grid: 15.9m from stage
- Max trim height of fly bars: 14m from stage.

Power

Your Technology Planner can provide you with a floor plan indicating available power locations.

Note the Outside Broadcast power is located in the loading dock, approximately 10m from the stage door.

Translation booths

There are six locations for temporary interpretation booths with hardwired electronic patching points. Two booths can be located in each Plenary. Up to two translators can be accommodated per booth.

Internal dimensions are 1600mm (l) x 1600mm (d) x 2000mm (h).

The booths sit on a removable floor platform which enables ventilation. Additional ventilation is provided through a removable ventilation system located on the roof. Plenary seats may need to be removed dependent on the location. The installation of the booths will need to be organised pre-event via your Technology Planner.

Seating distances

The distance from the front row of seats on the flat floor to the downstage edge is 1.8m (6’) when the pit lifts are up, or 4.5m (15’) for the standard stage configuration for a concert*.

*Standard configuration for a concert: Pit lift 2 at floor level, all other stage lifts at 1000mm.

Crowd control

A crowd control barrier is required for the front of stage when Plenary is in General Admission (GA)
standing mode or when deemed to be necessary by MCEC’s Security Manager. A 28m Framelock Barrier with two variable hinges is available. Please speak to your Event Planner if this is required.

**Loading dock to stage access**

<table>
<thead>
<tr>
<th>Loading dock to stage</th>
<th>Clear width</th>
<th>Clear height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combined and divided modes</td>
<td>4m</td>
<td>4.5m</td>
</tr>
<tr>
<td>Divided modes</td>
<td>3m</td>
<td>4.5m</td>
</tr>
</tbody>
</table>
Plenary can be accessed via the Convention Centre Loading Dock. This is adjacent to the back and side stage areas and is at the same level as the Plenary floor. Access is via Normanby Road, South Wharf.

The loading dock has a total size of 2,000sqm and offers:

- A clear working height of 4.4m
- Three dock levelers allowing vehicles to load and unload at floor level
- A sound insulating wall with roller shutter doors separating the stage and loading dock
- Full weather protection
- Clear access from the loading dock to the stage, and
- A wash bay for the preparation of paints, trade materials and cleaning purposes.

The loading dock can accommodate one full size Outside Broadcast truck and has dedicated power outlets. For concerts, up to six 48' semi-trailers can be accommodated. Please provide your Event Planner with vehicle details prior to your arrival on site.

As other areas of the venue share the loading dock, car parking is not permitted. A 30-minute parking limit applies for the drop-off/pick-up of goods during the move in and move out process. Vehicles are not permitted to park on the loading dock at any other time.

Children under 15 and animals are not permitted on the loading dock during move in and move out times. Vehicles and their contents are the responsibility of the owner while on the loading dock.

Storage space on the loading dock can be arranged however space is limited and charges may apply. Please speak to your Event Planner for more information.

**Entertainment**

Please advise your Event Planner or Technology Planner of any entertainment proposed for your event. Performances may be permitted in foyer areas (public spaces) providing no amplification is used and pending surrounding events. If amplification or larger scale entertainment is required in these spaces, please speak with your Event Planner.

Specific artist requirements (rider) should be submitted as early as possible to your Event Planner. We will be happy to tailor any catering to meet the artist requirements.

Please note, as MCEC has sole catering rights, no external food or beverage is permitted to be brought into the venue.

**Auxiliary rooms**

There are a number of auxiliary spaces adjacent to Plenary. Please refer to your space hire charge plan for rooms allocated to your event. All rooms are fully furnished and floorplans and furniture lists are available on request from your Event Planner.
Dressing rooms

Two group dressing rooms are provided for groups of up to 15 people (per room) along with two individual dressing rooms for principal speakers or lead artists. All dressing rooms have full-length make-up mirrors, showers and toilets.

Green rooms

Two green rooms are provided for up to 30 people (per room). Green room guests have access to male and female toilets, showers, change rooms and a kitchenette.

VIP suites

Two VIP suites are available for up to 30 people per room. Each suite includes male and female toilets, showers, change rooms and make-up mirrors.

Speakers’ Preparation Room

The Speakers’ Preparation Room is provided for speakers to prepare for their presentation.

Plenary lounge A and B

A lounge area with casual furniture is available. The lounge can be used as a respite area for cast and crew as well as after-show and cocktail parties for up to 70 pax. The lounge can accommodate up to 50 pax banquet style for catering and can be themed with mood lighting. Speak to your Event Planner for more information on how this space can be utilised for your event.

Additional furniture

MCEC has a wide range of furniture available for use including stools, lounges and tub chairs. Please speak to your Event Planner for more information.

Plenary customer service staff

For events in Plenary, MCEC customer service staff will assist in managing seating and work with the security team in the event of an emergency. Depending on the nature of the event, the requirement for and number of Plenary customer service staff will vary at MCEC’s discretion.

For allocated seating and ticketed events, MCEC recommends three customer service employees per entry door, charges apply. A quote will be provided by your Event Planner for each event pending estimated numbers, timings and event requirements.

If your ticketing company provides staff to scan tickets, a minimum of one employee and scanner per door (up to a total of 16 doors) is required. MCEC will then provide the additional two customer service employees per door (charges apply).
Security

Event security services are provided by Business Risks International (BRI). A security quotation will be provided by your Event Planner pending numbers, timings and event requirements (including event associated security risk or vulnerabilities, demographics and type of event). Refer to the Event Services Information Kit for further information.

A security briefing will be conducted before the start of your event to discuss any details or requirements with positioning and procedures.

At no time during a performance is the artist permitted to leave the stage and enter the audience. MCEC reserves the right to turn on house lights and re-gain control of the crowd should large movements of people occur due to the artist leaving the stage.

Fire warden

A fire warden is required when operating the below activities as they involve the isolation of the smoke detectors:

- Cooking demonstrations
- Pyrotechnics
- Smoke/fog machines/haze
- Flutter-fetti cannons (please note the use of confetti is not permitted within the MCEC).
- Any other activity that may affect the smoke or heat detectors

The fire warden must be provided by Business Risks International. A minimum charge of four hours will apply.

Cleaning

The costs of standard cleaning are incorporated in the venue room hire however additional charges will be incurred for the use of flutter-fetti, streamers, flyers, brochures or cleaning due to excessive food and beverage waste. This will be determined by your event requirements. A quote will be provided by your Event Planner.

Ticketing

MCEC is not contracted to a ticketing company and does not take ticket sale commissions for events in Plenary.

If tickets are being sold for your event in Plenary, you will need to appoint an external ticketing agency. Box office facilities can be made available for your use (subject to availability) and can be operated on the day of your event by your ticketing agent. It is recommended that one agent is used to distribute all tickets.

Ticket proofs must be submitted to your Event Planner for approval prior to any tickets going on sale.
Please refer to MCEC’s ticketing guidelines for ticket specifications. For further information, please contact your Event Planner.

**Merchandise**

Display benches and furniture are available and can be setup in the Main Foyer for the display and sale of event merchandise. MCEC does not take any merchandise commissions.

**Reserved Seating**

Reserved seating hats are available and can be used to identify reserved seating. Please speak to your Event Planner. Subject to availability.

**VIP lift**

A VIP lift is located within close proximity to the Customer Service desk in the Convention Centre with direct access to the lower ground dressing rooms. These lifts are secure and require swipe card access which can be arranged via your Event Planner.

The only time the VIP lift can be offline (not require swipe card access) is when an event security or customer service staff member is positioned on the ground level near the VIP lift to stop non-event personnel accessing the lift.

The VIP lift must remain on swipe access unless an event security guard is stationed on the ground floor.
**General information**

Entry to the Convention Centre loading dock is via Normanby Road, South Wharf.

The dock is managed and controlled by MCEC’s Logistics team and is located on the lower ground level of the Convention Centre.

- Total size of 2,000sqm
- Clear working height of 4.4m
- Fully weather protected
- Three dock levellers allow vehicles to load and unload at floor level
- A 30 minute parking limit applies for drop-off/pick-up of goods during the move in/move out process. Vehicles are not permitted to park on the loading dock at any other time.
- Children under 15 and animals are not permitted during move in and move out
- Vehicles and contents are the responsibility of the owner while on the loading dock
### Truck and vehicle lifts

<table>
<thead>
<tr>
<th>Lift</th>
<th>Length</th>
<th>Width</th>
<th>Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Truck lift</td>
<td>9.5m</td>
<td>3.5m</td>
<td>4m</td>
</tr>
<tr>
<td>Vehicle lift</td>
<td>8.1m</td>
<td>3m</td>
<td>3m</td>
</tr>
</tbody>
</table>

There is one truck lift at the Convention Centre with access via the loading dock. The lift allows for large deliveries and equipment to be transported directly to all levels. The truck lift is large enough for a vehicle to fit inside. The maximum weight load for the truck lift is 13.9 tonne.

A vehicle lift is located behind Melbourne Room 1 with access via Rona Walk. Large deliveries and equipment can be brought directly to Levels 1 and 2. The maximum weight is 10 tonne.

For further information, please contact our Logistics team on: +61 3 9235 8386 or mccdockenquiries@mcec.com.au.

### Plant and equipment

All plant (scissor lifts and boom lifts) must be delivered and stored at the Exhibition Centre loading dock.

All plant and equipment, including electrical tools brought into the venue, must be adequately constructed and fitted with any safety devices required by state and federal laws.

- Machinery must be used only for its intended function.
- Machinery requiring foundations must be mounted on appropriate bases. Core drilling or fixing into the floor is not permitted.
- All equipment used to set-up your event must be removed from inside the venue when work is completed.

Forklifts must only be operated by a licensed MCEC staff member, charges apply.

Forklifts and pallet jacks are permitted on the loading dock and in back of house areas. However loads must be transferred on to trolleys for transport front of house and in carpeted areas.

Delivery of all plant and equipment must be approved by MCEC’s logistics department, contact mccdockenquiries@mcec.com.au.

The use of venue supplied ply wood boards must be used when using plant equipment in the main foyer (tiled area) as this will assist to evenly distribute the weight and prevent damage. MCEC’s Logistics team will assist in supplying these boards.
**Operation of plant and equipment**

Plant and equipment operators must carry a current WorkSafe Victoria Licence to perform high-risk work, or a national equivalent in the relevant class.

MCEC reserves the right to request evidence of competency at any time. All plant operators must comply with relevant standard operating procedures required by state or federal laws or regulations and must abide by any instructions made by MCEC.

**Pedestrians and equipment**

Under the guidance of WorkSafe Victoria, MCEC operates a zero tolerance procedure of mixing plant/equipment with pedestrians.

Plant and equipment entering the Convention Centre must be accompanied by an inducted spotter to ensure pedestrians and equipment remain separated.

Operators must ensure they comply with this guidance note. Breach of Safety notices will be issued that may exclude the operator from continuing on-site.

**Move in and move out**

Movement of materials through the foyers of the Convention Centre must be scheduled to avoid impacting normal business and other events and must therefore be included in the move in and move out plan and discussed with your Event Planner.

Standard move in and move out hours are after 1900 and before 0700 unless otherwise stated on your space hire charge plan or discussed with your Event Planner.

No trolleys are to be used in public areas between the hours of 0700 – 1900 unless exhibitors have hand held items or small collapsible trolleys. Click [here](#) for examples of approved trolleys for use in front of house areas.

**Deliveries**

All deliveries to the Convention Centre must be made via the loading dock. No deliveries will be accepted through the main entrance of the Convention Centre.

Loading Dock business hours are Monday to Friday, 0700 – 1600. If you require access to the docks outside of these hours your Event Planner can assist with arranging access (charges may apply)

For large exhibitions and events, it is recommended that a freight forwarder is appointed to manage the move in, move out and storage process, including receipt of all materials and transfer of deliveries into the venue. Please provide the details of your freight forwarder to your Event Planner.

For deliveries to meeting rooms, the Convention Centre Logistics team can assist with portering services pre and post event. Please discuss this option with your Event Planner, portering charges will apply.
**Delivery labels**

Your Event Planner can create a delivery label specific to your event for use on all deliveries. Deliveries will **not** be accepted by MCEC if labelling is insufficient.

**Storage**

Storage space on the loading dock is limited and charges do apply. Contact the Logistics team at mccdockenquiries@mcec.com.au or speak to your Event Planner for further information.

**Forklift and porter hire**

Forklift and porter services are available upon request. Refer to the Event Services Information Kit for information on forklift hire and porter fees. Speak to your Event Planner for a tailored quote.
Miscellaneous

Adhesive tapes and decals

The use of tapes and decals are permitted however, the product must be from the approved tape list to ensure no damage to flooring. A list of approved tapes is available from your Event Planner.

No adhesive tapes are permitted to be attached to walls or ceiling surfaces. All decals must be submitted to your Event Planner for approval.

Organisers will be required to source their own supply of the tape. Please note that some products e.g. Astro turf will require a layer of PPS surface protect (72mm) direct to some surfaces with double sided tape on top of this. Please speak to your Event Planner if you plan to install any elements of this nature.

Aerial performers

Aerial artists and acrobats will need to provide a copy of their public liability insurance and be included in the event risk assessment. They will also be required to complete the [online site induction](#). Any associated rigging for these performers will need to be carried out by an [accredited rigging company](#) with plans submitted for review within 10 days of your event start date.

Amusement rides

The use of amusement rides is permitted in the Exhibition Centre bays or in external areas, however is subject to review and approval by MCEC’s Operations Manager or Safety Manager. Click [here](#) for more information or speak to your Event Planner.

Animals

Animals or pets (other than service animals) are only permitted at MCEC as an approved exhibit, activity or performance requiring the use of animals. Such animals must be on a leash or in an enclosed pen under the control of a handler at all times and comply with all requirements prescribed by law for the exhibition of such animals and in compliance with the relevant acts and regulations.

An animal management plan detailing the purpose of the animal, conditions on site and removal of waste must be provided to your Event Planner prior to approval. All waste will need to be disposed of offsite and animals are not permitted to remain in the venue overnight or left unattended at any time in the precinct. Click [here](#) for further information on animal management considerations.

Balloons

The use of balloons within your event is permitted however please seek approval via your Event Planner. Balloons should be weighted down to stop them floating to the ceiling. Should balloons accidentally activate any part of the venue’s fire protection system, all costs incurred, including the attendance of the Metropolitan Fire Brigade will be the responsibility of the organiser.
A minimum charge of $300 (inc GST) may be incurred if a scissor lift is required to retrieve loose balloons from the ceiling of the venue.

If helium balloons are being inflated on site, please speak to your Event Planner regarding the storage and removal of the gas cylinder.

**Crèche facilities**

Should you wish to offer crèche facilities at your event, you will need to assign an appropriate room and engage a crèche or child minding company. The engaged company will need to provide the below:

- Contact Details
- Crèche opening/closing hours
- Public Liability Insurance
- Provider Approval under the National Quality Framework OR Licenced Registration under the Victorian Children’s Services Act

**Flutter fetti**

The use of flutter fetti is permitted in both the Convention Centre and Exhibition Centres. Flutter fetti must not be shot into the audience and should be contained to the stage area. All flutter fetti must be fire retardant and be of minimum size 30mm x 20mm.

The use of **confetti** is not permitted at MCEC.

Smoke isolation is required and a fire warden must be provided by Business Risks International (BRI), MCEC’s venue service partner. A minimum charge of four hours will apply.

A risk assessment must be completed when flutter fetti machines are to be used. Additional cleaning charges also apply and your Event Planner will be able to provide tailored quotes for all additional charges upon request.

**Gas cylinders**

Approval is required for the use of gas cylinders and full details must be submitted to your Event Planner at least seven days prior to your event. Each application will be assessed with the safety of the public as its prime prerequisite. The following information will be required:

- How many gas cylinders will be brought onsite?
- What are the gas cylinders being used for?
- What dates will the gas cylinders be onsite?
- When will the gas cylinders be delivered?
- When will the gas cylinders be collected?

Gas cylinders delivered onsite may be refused if the delivery is made without prior approval or if the representative of the exhibitor in attendance is not present to accept the cylinders.
LPG cylinders shall not exceed 9kg in size with a maximum of two per 3m x 3m stand.


All LPG cylinders are to be removed from the exhibition area overnight and stored in the gas cage in the Exhibition Centre's loading dock. The exhibitor is responsible for moving the cylinders to and from the gas cage. For events at the Convention Centre, your Event Planner will advise of the storage location.

**Glitter**

The use of glitter on centrepieces or decorations is permitted, however additional cleaning charges will apply. Glitter is not to be used in conjunction with flutter fetti or thrown amongst crowds or within the event space.

**Haze**

Haze is permitted for use within your event space. Measures must be in place to ensure fluid is not split onto stage or floor surfaces.

Smoke isolation is required and a fire warden must be provided by Business Risks International (BRI), MCEC's venue service partner. A minimum charge of four hours will apply.

**Laser shows**

Proposals to use lasers must be submitted in writing (to your Event Planner or Technology Planner) at least one month prior to the event date and a permit to work must be completed and submitted to MCEC via permittowork@mcec.com.au.

A risk assessment clearly outlining the step-by-step procedure that is going to occur must be completed and submitted to MCEC. All risks and control measures must be identified.

Where entertainment lasers are to be shone into the audience the beams must be aimed above head height to avoid any exposure to eyes or skin.

**Motor vehicles**

Motor vehicles may be displayed as part of your event, provided your licensed space allows for access.

**Portable fire extinguishers**

For every displayed motor vehicle, the following will be the minimum equipment recommendations.

**Up to three (3) motor vehicles per stand:**
• 1 x 2.3kg, A:B(E) dry powder extinguisher mounted in a prominent location in accordance with relevant Australian Standards.

**Four (4) or more motor vehicles per stand:**

• 2 x 2.3kg A:B(E) dry powder extinguishers mounted in a prominent location in accordance with relevant Australian Standards.
• Nine (9) litre foam extinguishers to be strategically located so as to be available to a section (or group) of stands which have motor vehicles on display.
• The foam extinguishers are for use on flammable liquids spilt on the floor of the venue. These extinguishers can be hired from fire safety equipment suppliers.

**Fuel tank**

The motor vehicle fuel filler cap must be sealed or secured to prevent easy removal of the fuel cap by unauthorised persons. Under no circumstances is fuel to be decanted or vehicles to be filled on the loading dock or inside the venue.

**Drip trays**

Drip trays are required to be positioned underneath each vehicle on display.

**Move in and move out**

The exhibitor or organiser will be required to drive the vehicle during the move in and out, under the guidance of a member of the MCEC Logistics team. Keys are not to be left in the vehicle whilst on display.

**Electric and hybrid cars**

Electric and hybrid cars will require a fire extinguisher and drip tray (as above). Please speak to your Event Planner regarding the display of vehicles at your event.

**Naked flames**

Naked flames include the use of cooking equipment, barbecues, heaters, candles and oil burners. In the case that the smoke detectors are isolated, a fire warden must be provided by Business Risks International (BRI), MCEC’s venue service partner. A minimum charge of four hours will apply.

**Candles**

Small tea light candles in holders are permitted however large candelabras will require a fire warden to be present. The lighting and maintenance of candles when used for theming or centrepiece design will be the responsibility of the organiser. Please speak to your Event Planner for more information.
Pyrotechnics

Proposals to use pyrotechnics, flammable gas, smoke generation, naked flames or other special effects in display areas must be submitted in writing to your Event Planner at least one month prior to the event date.

The use of pyrotechnics or other special effects require the isolation of the smoke detectors to the area (and surrounding areas). A fire warden must be provided by Business Risks International (BRI), MCEC’s venue service partner. A minimum charge of four hours will apply.

A risk assessment and SWMS clearly outlining the step-by-step procedure that is going to occur must be completed and submitted to MCEC. All risks and control measures must be identified.

A Material Safety Data Sheet (MSDS) must also be submitted for use of any chemicals or flammable substances.

Unmanned aerial vehicles (UAV or drones)

The use of drones or UAV’s is permitted however there are parameters in place to ensure the safety of patrons and exhibitors. Click here for more information on the UAV operating procedures at MCEC.

Weapons

MCEC has a weapons policy here which may restrict the use of, display and/or sale of weapons within your licensed space. Please speak to your Event Planner for more information.

Welcome to country

Customers may wish to acknowledge the traditional owners of the land during the welcome to their event. Some suggested wording that can be used is:

I would like to respectfully acknowledge that we are meeting on the traditional land of the Kulin Nation. This special place is now known by its European name of Melbourne. Today, Melbourne is one of the great multicultural cities of the world, a significant meeting place. For the Kulin Nation, Melbourne has always been an important meeting place and location for events of social, educational, sporting and cultural significance.

OR

I would like to begin by acknowledging the traditional owners and custodians of the land on which we meet today, the Wurundjeri people of the Kulin Nation. I pay my respects to their Elders both past and present.

Should you wish to organise a Welcome to Country, you can contact Aboriginal Affairs Victoria: Freecall: 1800 762 003
Some points to bear in mind if you are holding a Welcome to Country:

- Does the welcome include a smoking ceremony? This will require the smoke detectors to be isolated and a fire warden to be present. Charges will apply.
- Will body paint be used by those conducting the welcome? Your Event Planner can arrange for plastic to be laid in the dressing room.
Signage and branding

Throughout MCEC there are multiple branding opportunities for you or your sponsors. Refer to the Branding and Sponsorship Opportunities document for more information on opportunities available within your licensed space.

To book your space, please speak to your Event Planner or email the Marketing team at marketing@mcec.com.au.

Digital doorcard signage

Door card signage is available on the screens positioned at each meeting room door, to display the session name or purpose of the room. The below specifications apply:

- Maximum characters are 40-50, however this is dependent upon the size of the text
- 1 logo can be displayed
- Extra logos can be displayed at an additional charge
- Each Door card screen is a 40 inch LCD panel in Portrait orientation

Your Event Planner can create the doorcard signage content. For large programs, you may wish to control the content yourself via our iPad application. Your Event Planner will be able to provide more information in regards to this service including a content template.

Wayfinding signage

There are complimentary wayfinding signage opportunities available within both the Convention and Exhibition Centres.

Free standing signage

Freestanding signage is permitted only within your licensed space unless otherwise approved. All freestanding signage organised by exhibition organisers to advertise their show, can only be displayed on the concourse within the boundaries of their contracted exhibition space unless otherwise advised.

Please indicate all free standing signage positions either on the main floor plan or via a separate signage plan and submit to your Event Planner for approval.

Decals

Decals may be used upon approval of the material to ensure adhesive does not damage the floor surface. Signage (including decals) is to be removed from all areas at the conclusion of the event and should be included on the move in/move out schedule. If non approved decals are used and leave a residue there may be additional cleaning charges.
Signage brackets

Custom made brackets are required for the installation of bulkhead signage in the main foyer of the Convention Centre. These need to be hung by an accredited rigger.

Your stand builder can organise for these to be available by contacting the MCEC Logistics team on 03 9235 8386 or logistics@mcec.com.au This activity should be included in the move in/move out schedule.

Banners

Convention Centre banner locations

The Convention Centre has four locations to hang banners that are highly visible in the Main Foyer.

Exhibition Centre Concourse banners

Hanging points for banners are located on the roof of the Exhibition Centre concourse, opposite each set of entry doors. There are a total of 19 banner hanging points, two for each set of doors, except for Door 10, which only has one.

The points have a limited load of between one and five kilograms. Only banners made from silk, corflute or similar lightweight materials can be used. The signage rods accept a total of two banners each with a maximum width of 2.6m for each banner. The bottom of the banner cannot hang more than 4m below the rod (banners cannot hang lower than 4m as they obstruct the safety exit signs).

The Level 1 balcony provides signage opportunities with multiple eyelets located along the balustrade. Please refer to the Branding and Sponsorship Opportunities document for more information.

Hospitality Suites cantilever the Northern concourse (Bays 21 to 26). These areas present rigging opportunities for signage and branding. Each hospitality suite on the Northern concourse is equipped with 2 x 100kg chain motors (eight in total and can be lowered remotely without needing to access with elevated work platforms). Additional eyelets (100kg) capacity are available throughout the Northern Concourse area.

Outdoor digital signage

Outdoor digital screens are located at the Clarendon St and Convention Centre Place entrances to the Exhibition Centre. Events held in the Exhibition Bays can promote your event on the digital screens on event days between the hours of 06.00 – 23.59.

You will need to supply two sizes of artwork – 864 x 324 pixels and 576 x 324 pixels and we recommend following the following artwork guidelines:

- Maximise the space and use event branding and colours to distinguish your event.
- White backgrounds are discouraged as it makes the sign very bright and harsh to look at.
- Avoid excessive text and ensure the design is easy to digest by passers-by.
• Include opening times where appropriate.
• Avoid listing the venue.
• Due to VicRoads safety restrictions, video and fast moving animations are not permitted.
• Artwork needs to be submitted at least one week prior to your event to your Event Planner.

Dressing room signage

Dressing rooms for the Melbourne Room and Plenary allow for paper signage to be printed and installed on the dressing room doors. Your event logo can be incorporated on the signage.

Please advise your Event Planner of the room allocations.

Promotional opportunities.

MCEC can help to promote your event through our digital platforms, in-venue signage and to leverage our in-destination partnerships and delegate discounts. To find out what opportunities are available for your event, please download our Marketing Guides.

You can also utilise MCEC’s image library for your own promotional use, register at https://medialibrary.mcec.com.au/.
Sustainability and community

MCEC was the first convention centre in the world to be awarded a 6-Star Green Star environment rating by the Green Building Council of Australia for the Convention Centre’s innovative environmental design and operational features.

We also achieved our Gold EarthCheck Certification in 2016, following five years of continuous Silver accreditation. EarthCheck benchmarks our sustainability initiatives against other convention centres in Australia and by awarding us gold, has placed us as a leader in a unique worldwide group of sustainable tourism operators.

Green design features

Some of MCEC’s sustainable design features include:

- Maximum natural light with an 18-metre tall glass façade
- Energy efficient lighting
- Solar hot water
- Displacement ventilation with fresh air being released at lower levels
- Radiant slab heating and cooling
- Low Volatile Organic Compounds (VOC) to enhance indoor air quality
- Sustainable use of building materials.

Green event initiatives

Speak to your Event Planner about some of the following green initiatives available for your next event:

- Waste management composting facilities
- Waste separation bins
- Event collateral and waste restrictions
- Sustainable catering menus
- Green power with renewable energy sources
- E-water cleaning and sanitising systems
- Reducing lighting levels
- Digital signage to minimise paper signs
- SecondBite food donations for surplus event food
- Care Donation Bins

Corporate Social Responsibility

By supporting and partnering with some of Australia’s leading charities across food sustainability, health and housing, we believe we can make a real impact to people in need.

We value our long-standing relationships with Launch Housing and OzHarvest and are proud to provide ongoing support to kids in need through the Starlight Children’s Foundation, Variety – The Children’s Charity and the Royal Children’s Hospital Good Friday Appeal.